

# **FAQ**

## What is a Sales Enablement Solution?

At its simplest, a Sales Enablement Solution is a tool for the sales and marketing teams to provide compelling, informative, and timely information about products and services. Think of it as your catalog, brochures, pricing sheets, product specs, ordering info, and more, all searchable and shareable from most mobile devices.

## Why choose BAM! for my company?

At Pop Art, we have been building custom Sales Enablement applications for almost 20 years. Our customers manufacture and sell things like heavy mining equipment, long-haul trucks, and electronic components. These are complicated products to build and sell, and aren't the kind of thing you'll find listed in an online store. Instead, these companies rely on sales teams to help customers find the right solution and customize it for exactly their application. BAM! is the result of thousands of hours of research and development. We have worked side-by-side with marketing and product managers, rode along on more sales calls (and drank more truck stop coffee) than we can count, and listened to what prospects and customers have to say about what they're looking for when a sales rep shows up at their offices. All of that experience has led to a powerful, beautiful, and easy-to-use solution that improves the whole sales process.

#### What's included with BAM!?

There are two main parts of the BAM! solution: A Digital Asset Management (DAM) system and the Mobile Sales Tool (MST). There are also a number of optional "Builders," which are easy-to-use content creation tools. The DAM is a cloud-based application used for uploading, storing, and publishing all of the materials a product and sales organization might need: images, PDF brochures, pricing spreadsheets, videos, specifications, presentations, CAD drawings, and anything else that might help educate the customer on your products and services. Once an asset is in the DAM, users may set permissions, organize assets into groups, update them with new information, and publish them to endpoints like the MST, websites, social media, and more. The MST is an application available in the Apple and Android app store, and works on both phones and tablets. It downloads content from the DAM and keeps it up-to-date, so a sales rep never needs to worry that the information he/she is presenting is out of date or inaccurate. Anything uploaded to the DAM may be published to the MST, where it can be displayed on the device, shared with a customer, or downloaded to use later.

## How is BAM! licensed?

We license BAM! on a per-instance basis. That means that once you purchase a BAM! license, we don't limit the number of people who can use it. Let your whole sales team download the MST app and start using the latest and best content you have available.

We do offer different tiers of service, depending on how much data you use and which features you want. We also offer our Builders as individual modules, so you don't pay for features you don't need. For more information, visit us at www.pop-art.com or call (503) 242-4292.

# Why choose BAM! for my company?

We have found that with many SaaS companies, their interest in customers often stops after a credit card number is entered in an order form. That's when Pop Art is just getting started. Our customer success team is committed to working with each of our customers to ensure they get the most out of their BAM! instance, from initial setup to driving adoption across the whole organization.

We know our product, but we don't know you... yet. So we'll assign a dedicated account manager to help coordinate implementation and deployment, and provide expert assistance at every step along the way. And once you are using BAM! in production, you can count on our own responsive support staff to help keep things running smoothly. But before any of that happens, we need to hear from you!

Visit us today at mobilesalestools.com or call us at (503) 242-4292 to schedule a demo and learn how BAM! can drive real improvements in marketing and sales performance.