



# demo | calltower

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## UCaaS & PBX SOLUTIONS

Dynamic and flexible unified communication solutions with scalability for today's growing business needs

Microsoft Teams, Cisco HCS and CT Cloud Voice solutions are ensuring businesses reach their full communication potential with the most advanced UCaaS capabilities in today's market.

## CALLTOWER'S NATIVE MICROSOFT TEAMS DIRECT ROUTING



CallTower was the first solution provider to deliver an integrated Office 365 Native Microsoft Teams experience with global calling plans, empowered by a 24/7/365 client services team and ensuring a personalized implementation, adoption, training and support strategy. As a Microsoft Gold Partner, CallTower's monitoring and management services provide the highest quality user experience.



The Microsoft Teams Phone System powered by CallTower enables customers to bring their current voice services into the Microsoft Cloud through Direct Routing. Direct Routing ensures the ability to leverage CallTower's preferred rates and unlocks the full potential of a Microsoft Teams Phone System. CallTower delivers key Microsoft Teams UCaaS features and functionality which are unavailable through other providers.

Customers using CallTower's Teams Direct Routing offering can also easily redirect calls to an alternate number in case of a Microsoft outage and stay connected. [LEARN MORE](#) >

## COLLABORATION FOR BUSINESS YOUR WAY



As organizations become more complex their employees need smarter and better ways to collaborate. This experience should connect people, information and their teams. CallTower's Hosted Cisco solutions provides the ultimate in unified communications capabilities for all businesses no matter how small or large. Delivering a seamless user experience with high-quality, scalable web and video capabilities.



[LEARN MORE](#) >

# COMPLETE DESKTOP PHONE SOLUTIONS

For business customers, managing communications and increasing productivity in today’s dynamic, distributed, mobile economy is extremely challenging. With CT Cloud Voice , network operators can support customers of any size to meet these challenges by quickly and reliably delivering feature-rich, high-quality, and secure business communications solutions.

LEARN MORE >



# COMPLETE DESKTOP PHONE SOLUTIONS

- View missed calls
- Listen to voicemail messages
- Manage your contacts
- Set up rules to route your calls
- Configure voicemail to email and voicemail notification
- Perform many other functions

## IMPROVE YOUR NETWORK PERFORMANCE WITH



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## LOWER COST, MORE FLEXIBILITY WITH



LEARN MORE >

# ABOUT CALLTOWER

Since its inception in 2002, CallTower has evolved into a global cloud-based, enterprise-class Unified Communications, Contact Center and Collaboration solutions provider for growing organizations worldwide.

CallTower provides, integrates and supports industry-leading solutions, including Microsoft® Teams Direct Routing, Operator Connect, Office 365, GCC High Teams Audio Conferencing and PSTN, Cisco® Webex Calling / UCM, Cisco® CCP, CT Cloud UCaaS, CT Cloud Meeting powered by Zoom and four contact center options, including Five9 for business customers.