jw software

FileHandler
enterprise

Why FileHandler

JW Software's FileHandler application provides a user-friendly and cost-effective solution to effectively manage business, add automation, and access information and data quickly.

Located in St Louis, MO, JW Software is proud to be the industry leader in software development for Claims Management organizations. Serving the insurance industry for over 30 years, JW Software has found that a successful partnership with a technology vendor doesn't rest solely on software alone.

From implementation to continuous, dedicated support through Quality Assurance and Implementation Team Members, JW Software's goal is to deliver client partners an effective business management tool, empowering them to automate workflows and increase productivity throughout their business cycle.
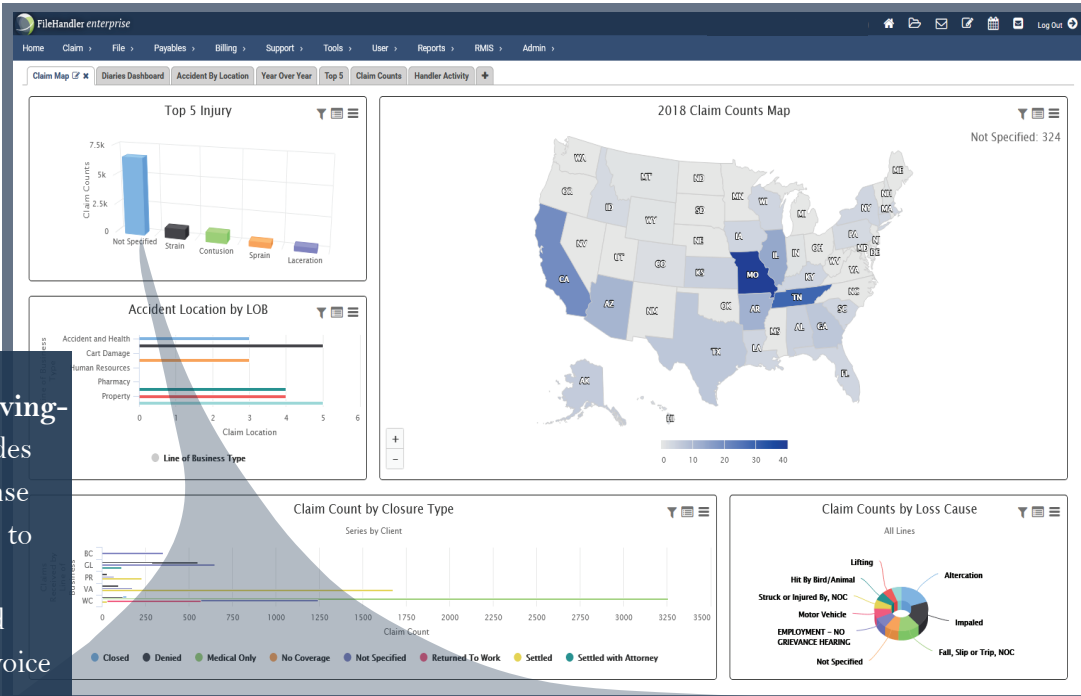
Improve Productivity

Automate- Automatically trigger activities and workflows to simplify and save time. Design your claims management workflows with our standard business rule templates to accomplish a wide variety of activities such as sending emails, setting diary notifications, adding notes, setting automated reserves, etc. Users can also create their own workflows with our customizable workflow tool and scheduled action tool.

Third Party Integrations- Seamlessly integrate 3rd party applications into the FHE system to streamline workflows. ISO Claim Search, Official Disability Guidelines (ODG), OFAC, Medical/ Pharmacy Bill Review, Accounting, Banking, EDI, Medicare, HR Software, and more.

Document Management- Add images, videos, audio, and more directly to the claim. Automatically bulk upload scans, email files, images,and paperwork and assign to claims.

Accessible Data

Reports- Design, schedule, and distribute reports automatically. Over 90 standard reports are available as templates, including loss runs, loss triangles, 1099, OSHA, financials, and Analysis Reports. Use the standard report or customize them to meet your needs with the included Report Builder.

Payables, Billing, and Reserving- FileHandler Enterprise includes a full payable, time, and expense billing, and reserve calculator to manage and track financials associated with individual and overall claims. Cut checks, invoice clients, and manage reserves directly in the FHE system.

Live Task Panel

Quickly navigate and work from our Live Task Panel, an expandable task lisk that keeps track of various acitivies, communication, and notifications.

Client Customization

Dashboards- Live Data dashboards with up-to-the-minute information can easily be designed with the drag-and-drop dashboard builder.

Screen builder- Customize the system utilizing the screen builder or let JW software build it for you. If something is missing in the standard off-the-shelf product, JW Software can cost-effectively develop customizations for your business.

Fields- All fields and drop-downs are client determined, ensuring that the system captures the information the way you need it.

Drillable Data

Customizable dashboards bring the data directly to FileHandler's home screen. Users can quickly access data right from the dashboard and jump directly into the selected claim with a quick click.
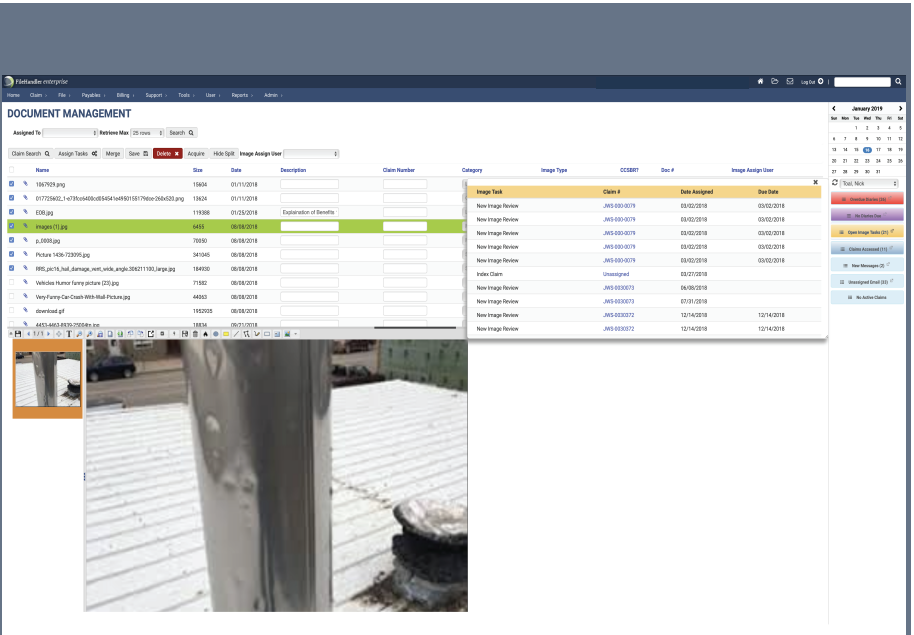
Save Time.
Organize.
Automate.

FileHandler
e n t e r p r i s e

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