

# **MANAGED IT OVERVIEW**

REDUCE COSTS. EMPOWER YOUR STAFF. ACCELERATE YOUR BUSINESS.

### / COVERAGE AT ANY SCALE

Reliable IT is the cornerstone of your business's success, which is why Magna5's Pentaguard suite delivers comprehensive, 24/7/365 Managed IT services scalable to any size and custom-tailored to meet your requirements. Reduce unnecessary costs and accelerate IT efficiency by working with Magna5's team of highly certified and experienced engineers. Magna5 is more than just a service provider; we forge partnerships that adapt and grow with your evolving needs, positioning you at the forefront of IT innovation.

# / CORE BENEFITS

- Unmatched Reliability: Experience total peace of mind with our vigilant IT oversight, preempting issues before they escalate.
- **Strategic Cost Management:** Streamline your IT expenditures by reducing downtime and freeing up internal resources.
- **Elevated Efficiency:** Enhance your operational agility and scalability with transparent, real-time IT insights.
- **24/7 Expertise:** Access our dedicated US-based engineers at any time, ready to tackle problems and provide immediate support.

## / MANAGED IT SERVICES

#### **Network and Server Management**

Prevent downtime and optimize system performance with proactive management and real-time monitoring by our expert engineers.

#### **End User Support**

Get 24/7/365 help desk assistance for end users with IT issues across a comprehensive range of operating systems and applications.

#### **SD-WAN and Managed Network**

Ensure your network is always on and secure with 24/7 management, offering streamlined traffic, reliable fail over, and secure remote access.

#### DevOps / DevSecOps

Adapt swiftly to evolving software and security requirements, simplify implementation, and scale quickly with our comprehensive team of DevOps specialists.

#### **Co-Managed IT Services**

Empower your in-house IT team to focus on core initiatives by entrusting tedious and complex tasks to our experts, who integrate seamlessly with your team, driving efficiency, and elevating your security measures.