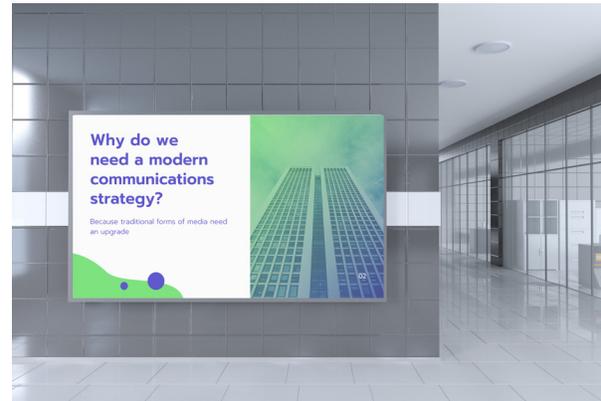




Feature List

Q2 2020

www.telemetrytv.com | sales@telemetrytv.com



Used by Top
Organizations All
Over the World



New York
Public
Library



Stanford
University



CARVANA



databricks

Included Devices and Users	FREE	ESSENTIAL	ENHANCED	ENTERPRISE
Cost per device	Free	\$12/mo*	\$17/mo*	Call Us
Included Devices	1	1	1	Custom
Included Users	1	3	5	Custom
Additional Devices	✕	✓	✓	✓
Additional Users	✕	✕	\$3/mo*	Call Us

*When billed annually

Content Management	FREE	ESSENTIAL	ENHANCED	ENTERPRISE
App Library	✓	✓	✓	✓
Playlist Content Scheduling	✓	✓	✓	✓
Canva Editor	✓	✓	✓	✓
Image File Storage	✓	✓	✓	✓
Google Drive Integration	✓	✓	✓	✓
Microsoft OneDrive Integration	✓	✓	✓	✓
Mac, Win10 & Linux Desktop App	✓	✓	✓	✓
Tag Based Playlists	✕	✓	✓	✓
Video File Storage	✕	✓	✓	✓
Screen Zones	✕	✓	✓	✓
Video Walls	✕	✓	✓	✓
Screen Overrides & Alerts	✕	✓	✓	✓
Team Content Sharing	✕	✕	✓	✓
Playlist Content Approval	✕	✕	✓	✓
Realtime Dashboards	✕	✕	✓	✓

Device Management		FREE	ESSENTIAL	ENHANCED	ENTERPRISE
Device Uptime Monitoring	View and monitor the uptime percentage of all your devices in real time.	✓	✓	✓	✓
Multiple Playlists Per Device	Apply one or many playlists to a device, depending on your display needs.	✓	✓	✓	✓
Device Content Caching	Content is cached to devices to reduce data usage and maintain playback in case of connectivity issues.	✓	✓	✓	✓
Interactive Kiosks	Display playlists on a touch screen device and lets viewers interact with your content.	✓	✓	✓	✓
Device Playback Logging	View proof-of-play records for each of your devices to monitor what content is playing when.	✓	✓	✓	✓
Automatic Device Provisioning	Leverage automatic device provisioning to easily connect 10s to 1000s of devices at once.	✗	✓	✓	✓
Device Status Notifications	Receive email alerts if devices go offline, ensuring you can respond quickly and reduce interruption.	✗	✗	✓	✓
Advertising Features		FREE	ESSENTIAL	ENHANCED	ENTERPRISE
Exportable Proof of Play Reports	Export detailed .csv proof of play reports for custom groups of content.	✗	✗	✓	✓
Ad Campaign Management	Create custom campaign reports to track ad content across multiple devices, locations, and playlists.	✗	✗	✓	✓
Support & Services		FREE	ESSENTIAL	ENHANCED	ENTERPRISE
Online Documentation	Access TelemetryTV's extensive library of help documentation covering all our platform's features.	✓	✓	✓	✓
Email Support	Get assistance from our support team via email.	✓	✓	✓	✓
Live chat support	Chat live with our support team from directly within your account using our live chat widget.	✗	✓	✓	✓
Phone / Video Conferencing Support	Request priority support for custom training or escalated issues over the phone or on a video call.	✗	✗	✗	✓
Dedicated Customer Success Manager	Your CSM acts as your contact for product expertise, implementation advice, and assistance with issues.	✗	✗	✗	✓
Custom SLA	Custom service-level agreement based on your organization's needs.	✗	✗	✗	✓
Custom License Terms	Custom license terms based on your organization's needs.	✗	✗	✗	✓
Professional Services	Access to custom professional services upon request.	✗	✗	✗	✓
Concierge onboarding and implementation	Onboarding and implementation assistance from our Customer Success and technical team.	✗	✗	✗	✓

Security & Compliance

		FREE	ESSENTIAL	ENHANCED	ENTERPRISE
Selectable Data Regions: US & EU	Option to select a region for your account data to be stored for compliance purposes.	✓	✓	✓	✓
User Activity Audit Logs	View detailed log reports of each user's activity on your account.	✓	✓	✓	✓
SOC II Report Available	Access our SOC II Audit Report	✓	✓	✓	✓
PCI DSS (SAQ-D)	Our platform is PCI-DSS Compliant	✓	✓	✓	✓
GDPR Compliant	Our platform is GDPR Compliant	✓	✓	✓	✓
Data Export API	Export all content and user audit logs in order to meet compliance requirements.	✗	✓	✓	✓
SAML Authentication	Integrate your SAML system to leverage the simplicity of SSO.	✗	✗	✓	✓
Group Permissions	Create user groups with specific permissions that limit what features and folders your users can access.	✗	✗	✓	✓
Viewer Only Users	Turn your remote employees' desktops into digital signage displays.	✗	✗	✓	✓
Okta Integration Network	TelemetryTV provides turnkey integration into Okta's authentication system	✗	✗	✓	✓

Developer Features

		FREE	ESSENTIAL	ENHANCED	ENTERPRISE
HTML Overlays	Unlimited customization for your playlist with persistent cross page content.	✓	✓	✓	✓
HTML SDK	Create custom applications that are context aware of the device they're running on.	✓	✓	✓	✓
Programmatic API	Leverage our API to programatically update any area of your TelemetryTV account.	✗	✓	✓	✓
Webhooks	Set up custom webhooks to automatically trigger events in your TelemetryTV account.	✗	✗	✓	✓

Software Review Site Metrics



4.9/5
STARS
ACROSS 100+
REVIEWS

95%
NET
PROMOTER
SCORE

Additional Resource Links

Website: <https://www.telemetrytv.com>
 Help Documentation: <http://help.telemetrytv.com>
 API Documentation: <https://apidocs.telemetrytv.com>

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