

# InMorphis launches three revolutionary generative AI solutions in just four weeks

InMorphis, a leading pure-play ServiceNow partner, provides technology and consulting services in enterprise service, asset management, customer lifecycle, and GRC (Governance, Risk, and Compliance). The company also leverages ServiceNow AI Agents to drive transformation within its own ServiceNow practice.

## Code development

InMorphis integrated its Microsoft Teams' bot with the ServiceNow large language models (LLMs) to enable its whole organization to generate ServiceNow code on Teams chat quickly and easily. By empowering the entire team to act as citizen developers, this innovation has improved productivity of the developer community and enhanced code and coding best practice.

**73%** code accuracy

## Document chat

Leveraging the power of ServiceNow AI Agents, inMorphis developed an AI-driven employee support bot to answer HR and IT queries. By accessing and reading a centralized knowledge base of documents, Excel spreadsheets, and PDFs, the bot provides real-time, natural language responses—boosting productivity and expanding self-service capabilities for employees.

**100%** IT and HR SLAs met

## AI-powered response bots

The inMorphis sales team utilizes ServiceNow AI Agents to analyze customer RFPs and generate AI-driven responses, accompanied by probing questions to ensure comprehensive answers. Additionally, the team can effortlessly search for any sales-related documents within Microsoft Teams chat, seamlessly integrated with ServiceNow AI Agents for enhanced efficiency.

**2.5X** sales team productivity enhancement



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Solution

## Pioneering the future with Gen AI

Backed by ServiceNow investments, inMorphis is leading the way with AI-powered innovations that reshape how businesses operate, enhance productivity, and create superior customer experiences.

"We have had a long-standing relationship and mutually beneficial partnership with ServiceNow over the last eight years. ServiceNow has identified us as focused AI partner for helping customers to experience the power of ServiceNow AI, which in turn, helps them to automate tasks across the organization 24/7."



Himanshu Singhal,  
CEO and founder, InMorphis

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