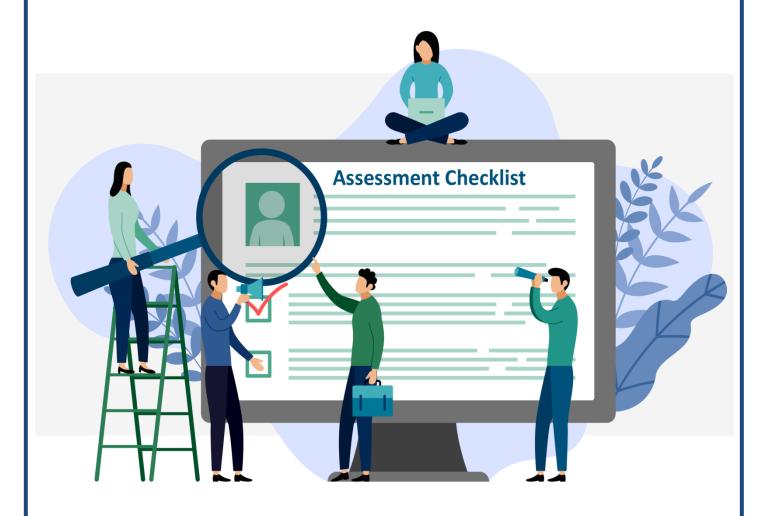


ISO 9001: 2015

**Management System Requirements** 



# **SELF ASSESSMENT CHECKLIST**

Here is how it works



When you're considering ISO 9001 Quality Assurance Certification there're a few key things to look at. This simple checklist will be helpful in determining whether you're ready for certification. Use this helpful ISO 9001 Quality Assurance Assessment Checklist to understand just how ready your system is to be certified to ISO9001.

#### **PLANNING & PROCESSES**

- Have we determined external and internal issues relevant to the organisation
- Do we have quality policy

- Have we assigned and communicated responsibilities and authorities
- Have we established quality objectives at relevant functions and levels
- Have we determined and provided the resources needed for the organisation, people, infrastructure and environment
- Do we have processes to retain and share organisational knowledge
- Do we have effective processes to manage competency
- Have we determined the internal and external communications relevant to the organisation
- Do we have documented information control
- Have we established processes for communication with customers



### WHAT ARE THE BENEFITS OF CERTIFICATION?





Our auditors are highly experienced, customer focused, and while we can't help you develop your management system, we offer observations and opportunities for improvement based on our great experience with many businesses and different types of quality management systems.



#### **MANAGEMENT**

Have we determined the scope of the quality management system

Can we demonstrate top management is providing leadership and commitment

Have we determined the risks and opportunities that need to be addresses within the organisation

Does our top management review our QMS at planned intervals



WHAT ARE THE BENEFITS OF CERTIFICATION?





### **PRODUCTS & SERVICES**

- Can we demonstrate customer focus
- Have we communicated to external prviders (such as contractors) our requirements
- For products and services, have we determined statutory, regulatory and other requirements
- Is production undertaken under controlled conditions
- Before committing to supply, do we ensure we can meet requirements
- Can we identify parts or batches in production
- Do we have a design and development process for products and services that are appropriate
- Do we control the unique identificatin of outputs where traceability is required
- Do we insure that externally provided processes, products and services conform to specified requirements
- Do we snure product that does not conform to requirements are identified and controlled





- Do we exercise care with property belonging to our customer or external providers
- Do we meet requirements for post-delivery activitites including warranty, maintenance services or recycling
- Do we review and control changes in production
- Do we have checks at appropriate stages of production to verify that requirements have been met
- Do we monitor customer perceptions
- Do we analyse and evaluate data
- Do we conduct internal audits at planned intervals
- Do we determine opportunities for improvement and implement necessary actions
- Do we have processess for nonconformity and corrective action including complaints
- Do we continually improve the effectiveness of our systems

## SO WHAT NOW?

Contact us for a quick quote to get a better idea of costs and timings.

Visit our website

www.certcrowd.com.au