# IMPACT REPORT

FarmEx Creplenit
Precios bajos a tu casa

# FARMEX BOOSTS CONVERSION RATES BY 12X

#### TESTIMONIAL

**PFarmEx** Creplenit

"Replenishment emails have been a game-changer for Farmex, driving a 12X higher conversion rate compared to regular purchases. By reminding customers at the right time, we've significantly increased repeat sales while enhancing customer convenience. This strategy has helped us strengthen loyalty and maximize revenue effortlessly."

**ALEJANDRO PEREZ, FOUNDER** 

#### CHALLENGE

 Manual Replenishment Emails → Time-consuming and inefficient process

 Limited Customer & SKU Coverage → Missed opportunities for personalized reorders

 One-Size-Fits-All Replenishment Timing → Generic durations led to lost sales

# WHATCHANGED

Customers now receive timely, personalized refill reminders before they run out.

Refill rates and repeat purchases have increased significantly across key products.

 Seamless automation reduced manual effort, while boosting loyalty and retention.

# HEIMPAC

## **12X** Higher Conversion Rate

3X

Higher Engagement Rate





## CHANNELS



Hola Gerardo,

Si quieres comprar nuevamente tus productos presiona el botón de compra y recibe los productos en tu casa. ¡Gracias por preferir Farmex!

Vitamina C 1000 mg x 30 cápsulas

\$3.990

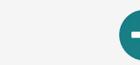
Comprar

Padre Hurtado Central 1531, local 4A, Las Condes. Coquimbo 1201, Santiago

Email: info@farmex.cl | Teléfono: +56 9 9347 6836

#### Whatsapp

18:40



FarmEx

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### THANK YOU



**Agentic Al For Retention** 

