



RECEIVABLES AUTOMATION

Streamline the Collection and Management of Single and Recurring Payments



Maximising inbound cash flow, optimising operational efficiency and minimising manual tasks and errors are key to running a successful business. Consequently finance leaders are increasingly turning their attention to automation configured to suit their business needs.

Receivables Automation from Bottomline removes the complexity in achieving these goals, enabling your business to receive single or recurring payments effortlessly, giving you more time to focus on your organisation and higher-level financial planning and analysis activities.

A modern accounts receivables solution is better for your business and your customers

- ✓ **Lower operational costs** throughout the lifecycle of your collections by reducing manual processing, errors and failed payments
- ✓ **Reduce regulatory and compliance burden** through integrated processes, compliant software and secure data management
- ✓ **Mitigate fraud and risk** with up-front and on-going account holder verification and validation and user auditing and reporting
- ✓ **Increase regular payment collections** by offering your customers a choice of payment methods across your engagement channels
- ✓ **Increase cashflow** with timely notifications and collections and up-to-date payer data
- ✓ **Improve payer relations** by enhancing your customer experience with improved on-boarding including the ability to create payment plans



Take the complexity out of collecting payments and streamline receiving funds into your business. Built to complement your sales channels and support a range of payment methods to increase customer conversion.

“We can focus on what we do, which is the product and the journey and the user experience. Bottomline, for us, means that we can take away the whole payment part and focus on what makes us great.”

– Dan Harrison, Head of Sales and Marketing, Caboodle.

“Automating the Direct Debit process led to significant efficiency gains and time saving benefits. We receive cash more quickly, reconciliation takes less effort and any changes to mandates are notified to us.”

– Darren Draper, Finance Systems and Operations Manager, ELEXON

The Receivables Suite

Managing your receivables is complex. We can help, with a single platform and range of services to meet your needs.



Payer Engagement

- ✓ Multi-channel collection
- ✓ Multiple payment methods
- ✓ Reminders and notifications



Payment Management

- ✓ Payment scheduling
- ✓ Payment processing
- ✓ Exception management



Security and Compliance

- ✓ Secure data management
- ✓ Roles and access controls
- ✓ Payer account verification
- ✓ Address verification



Billing and Invoicing

- ✓ Invoice distribution
- ✓ Payment plan management
- ✓ Reporting



A single, comprehensive platform that works with your business, accessed via intuitive user interfaces or integrated through APIs to your back-office systems



Manage your costs and mitigate your risks around security, compliance, and errors



Boost the efficiency of your finance teams by reducing their need to perform repetitive, manual tasks

Choose the Best Way of Working for You and Your Payers

Enable your payers to make one-off or subscription payments the way they want to:

Direct Debit: the UK's most trusted bill collection method

Card: ubiquitous and familiar for single and recurring payments

Account transfer: Open Banking* makes transfers simple, fast and error free

Choose your methods of engagement with your payers:

Customisable check-out pages: embed hosted payment pages on your website

Payment links: add links for payment requests in your customer communications

Integrated experiences: connect to our APIs to build your own payment journeys

Take advantage of key services to increase your efficiency and compliance:

Confirmation of Payee:** reduce potential fraud and errors through account ownership verification

Address and account validation: ensure compliance and improve efficiency

Data management: reduce your burden, risk and liability of storing sensitive payment data

*Open Banking Services and **CoP for Business are provided by Bottomline Payment Services Ltd (Registered in England no: 3986072), who are authorised by the Financial Conduct Authority under the Payment Services Regulations for the provision of payment services with FCA registration number 616279 and whose registered office is at 1600 Arlington Business Park, Theale, Reading, RG7 4SA

With over 11,500 customers and 35 years of experience you're in safe hands

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