

Welcome to Intelligent Content Management

Unlocking the value of content in the AI-first era

AI is reshaping how organizations manage, protect, and extract value from their data at scale to meet increasing customer and employee expectations. At the heart of this new innovation is content: the sales contracts that close deals, the campaign videos that tell a brand's story, and the financial documents that indicate business growth. This gold mine of content makes up 90%¹ of an organization's data, and the amount is growing every day. But it's massively underutilized.

By combining the power of Content + AI, Intelligent Content Management helps organizations in every industry gain strategic insights from content, automate mission-critical workflows with agentic AI, and protect sensitive data at scale. Box is the leading Intelligent Content Management platform that delivers a unified approach to unlocking the value of content in the AI-first era.



Transform your business with intelligence

Secure collaboration

Create, iterate, and share files from anywhere, with anyone (including external parties) — with AI-powered collaboration on any device.

Client exchanges
Team collaboration
Vendor engagement

Document management

Manage, retain, and govern your files in one secure place, and add structure to your content with AI-powered data extraction

Policy document management
Employee records management
Financial document management

Content workflows

Automate your tasks and repeatable processes with AI-enhanced, content-centric processes that streamline every step of your workflows.

Onboarding
Case management
Contract management

Portals

Consume, publish, deliver, and get intelligence from content in a secure, dedicated space.

Employee or team hub
Digital asset libraries
Client - advisor portals

E-signatures

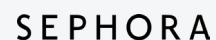
Request and gather electronic signatures on documents and agreements.

Non-disclosures
Vendor agreements
Contracts

Box at a glance

- Founded in 2005
- 120K+ customers and 66% of the Fortune 500
- 1,500+ integrations with leading productivity tools such as Microsoft 365, Google Workspace, Salesforce, and Slack

Trusted by global leaders



Move at the speed of AI with Box

Intelligent Content Management is the key to getting more from your content and realizing meaningful business results, from faster decision-making to improving your bottom line. Unlock the value within your content by asking questions of your data across portals, extracting insights, and automating content workflows with customizable AI agents. Our flexible, interoperable platform enables you to choose the best AI model for your needs, leverage APIs to extend the power of Box, and maintain a single source of truth across all your business apps, all while preventing shadow IT and shadow AI. Plus, advanced data protection and compliance give you total peace of mind, no matter your industry.



Enterprise-grade artificial intelligence

Enterprise-first: Access AI right where your enterprise content lives; ask any questions, generate content, and get instant insights

AI agents: Leverage tailored AI agents best suited to the task; no-code way to securely create tailored AI agents suited to your specific business needs

Best-of-breed AI models: Leverage best-of-breed AI models with Box security and privacy standards



Advanced data protection and compliance

Threat detection and smart access: Protect against malware and ransomware, and recover from attacks if they happen

Compliance certifications: Maintain international and industry-based compliance requirements, like GDPR, FedRamp, HIPAA, and more



Modern workflow and collaboration

Real-time collaboration: Enhanced collaboration capabilities like note-taking and whiteboarding (for everyone, anywhere, on any device)

AI data extraction: Leverage AI agents to extract data from documents and images to fuel automated workflows and enhanced document processing



Flexible and interoperable platform

Interoperability: 1,500+ deep integrations with productivity and system-of-record tools; robust partner ecosystem to streamline use of partner capabilities

Developer tools: Rich APIs and developer tools enable custom solutions for a variety of content-centric experiences and industry use cases



An infinitely scalable cloud-native platform

Cloud-first infrastructure with unlimited storage

Flexible and affordable with fast implementation

Customer success and services

Consulting

Simplify your tech stack, and unlock widespread adoption

Customer Success

Partner with experts to accomplish company goals

Support

Get the answers you need, and solve issues with ease

Education

Learn and get certified on products and change management

Industry and Peer Recognition

- Leader in Gartner Magic Quadrant™ for Document Management 2024
- Leader in The Forrester Wave™: Content Platforms, Q1 2025
- Leader in IDC MarketScape™ Worldwide Intelligent Content Services 2024 Vendor Assessment
- Leader in Aragon Research Globe for Digital Transaction Management, 2024
- Leader in Aragon Research Globe for Enterprise Content Platforms, 2024
- Leader in Nucleus Research Content Services and Collaboration Value Matrix 2024