



Find out How the **University of York**
Streamlines Parcel Management
for 11 Colleges



Parcel Workflow



1. **Couriers deliver parcels** to the building
2. **Staff sort and log parcels** using the Parcel Tracker app
3. **Parcel Tracker notifies recipients** via email with a QR code
4. **Recipients present their QR code** at the mailroom for collection

The University of York

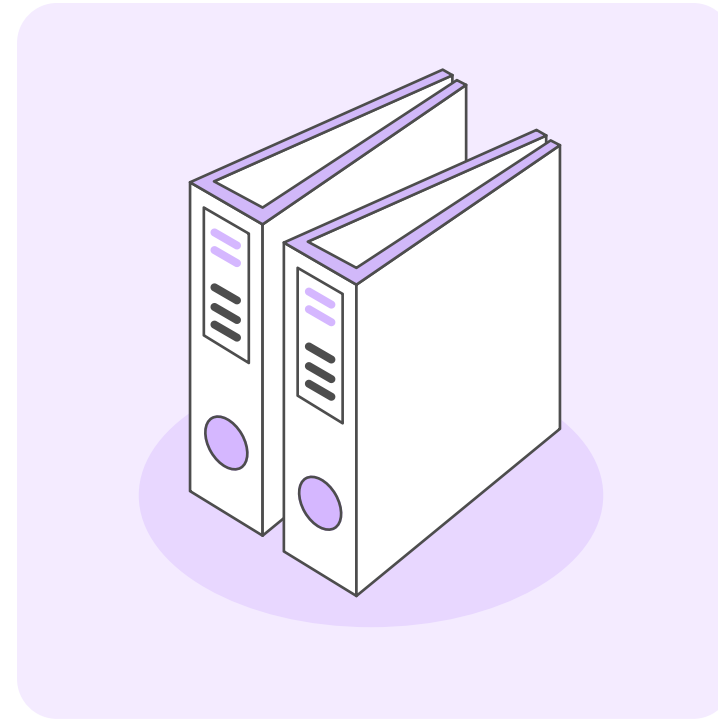
- United Kingdom
- 11 colleges, 20,000 students
- 340,000 parcels handled annually with 6x faster collections



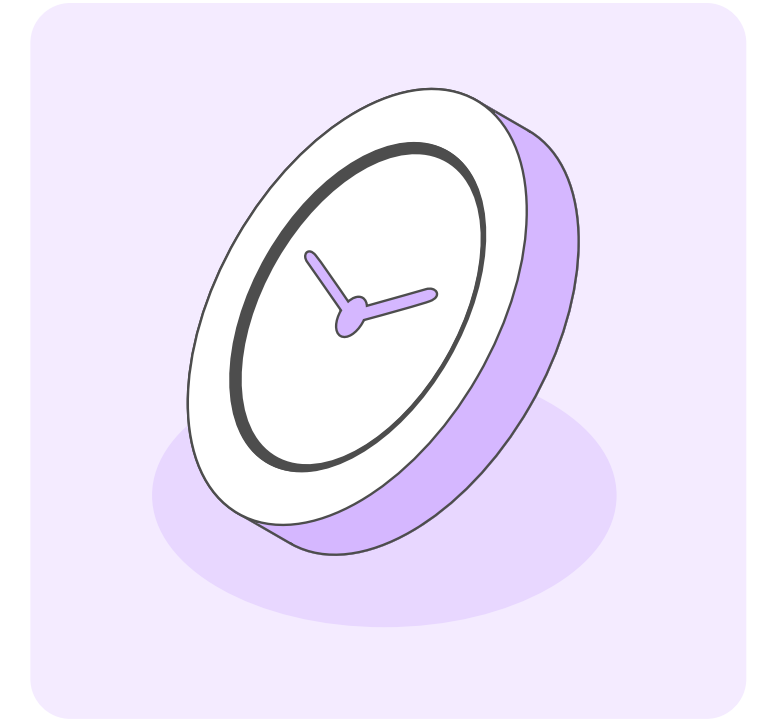
Challenges Managing Parcels



Staff juggled between **multiple systems** to track parcel information



Duplicate and outdated records in the recipient database made it difficult to identify the correct recipient

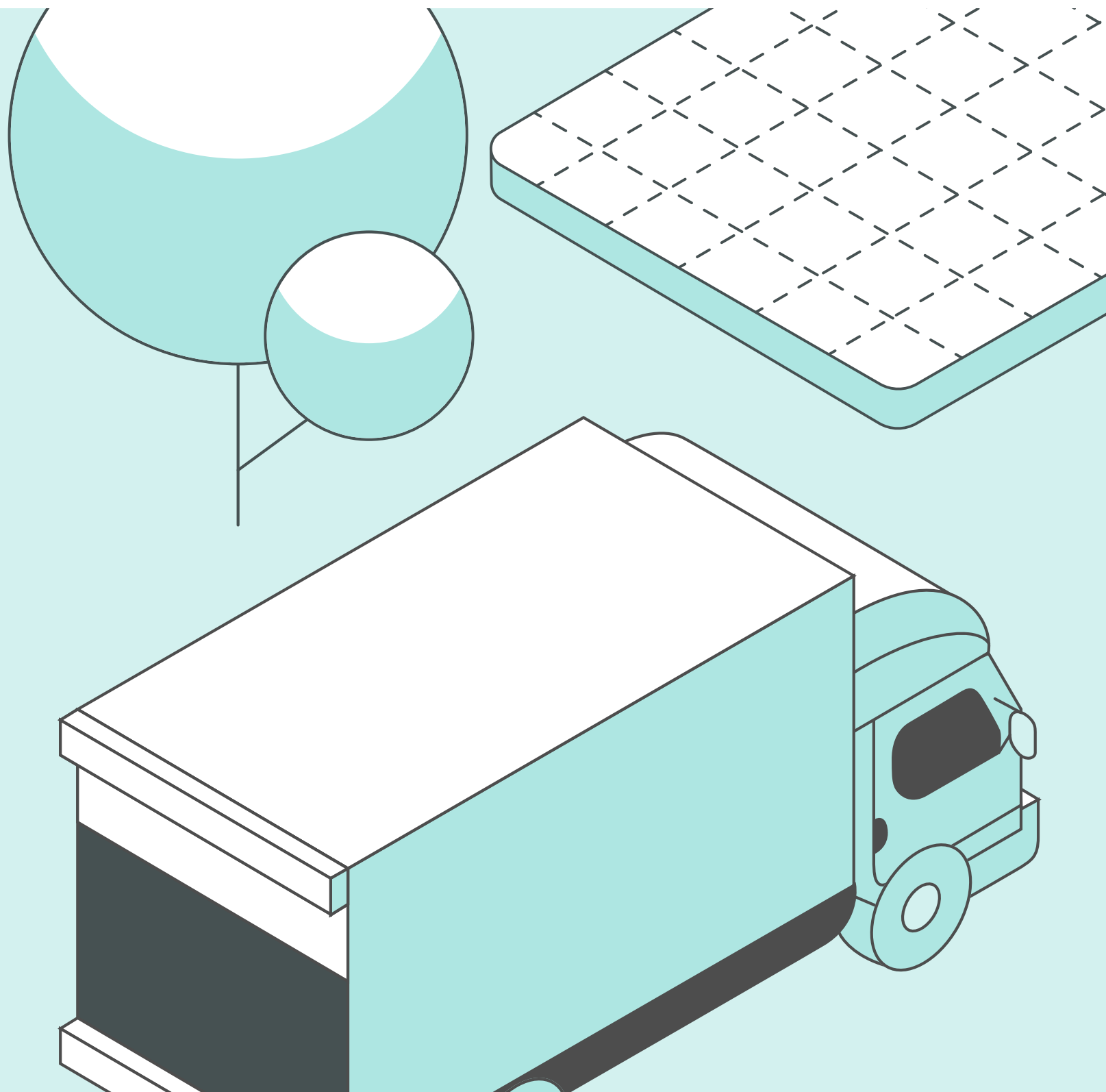


Slow, manual lookups hindered productivity and resulted in staff overtime.

Why York Chose **Parcel Tracker**

Reliability

Trusted to handle high-volume operations



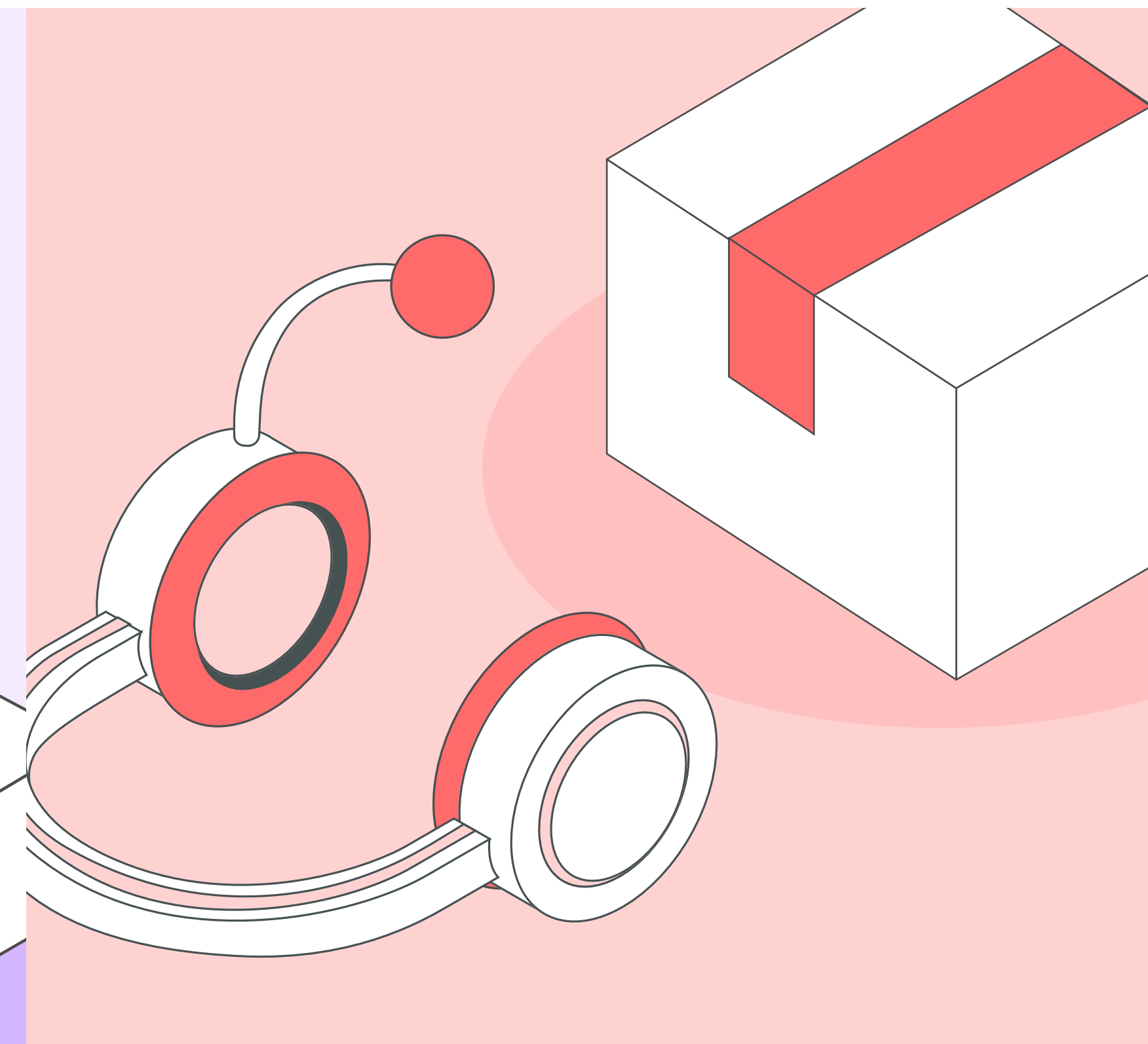
Rich Data Capture

Streamlined, accurate parcel tracking



Seamless Migration

Smooth transition to a better system with exceptional support



“Other vendors weren’t quite as established as Parcel Tracker or had the infrastructure in place to be able to do what we wanted to do at the university.”

Nigel Smith, Mail and Transport Manager

The Process of Setting Up Parcel Tracker

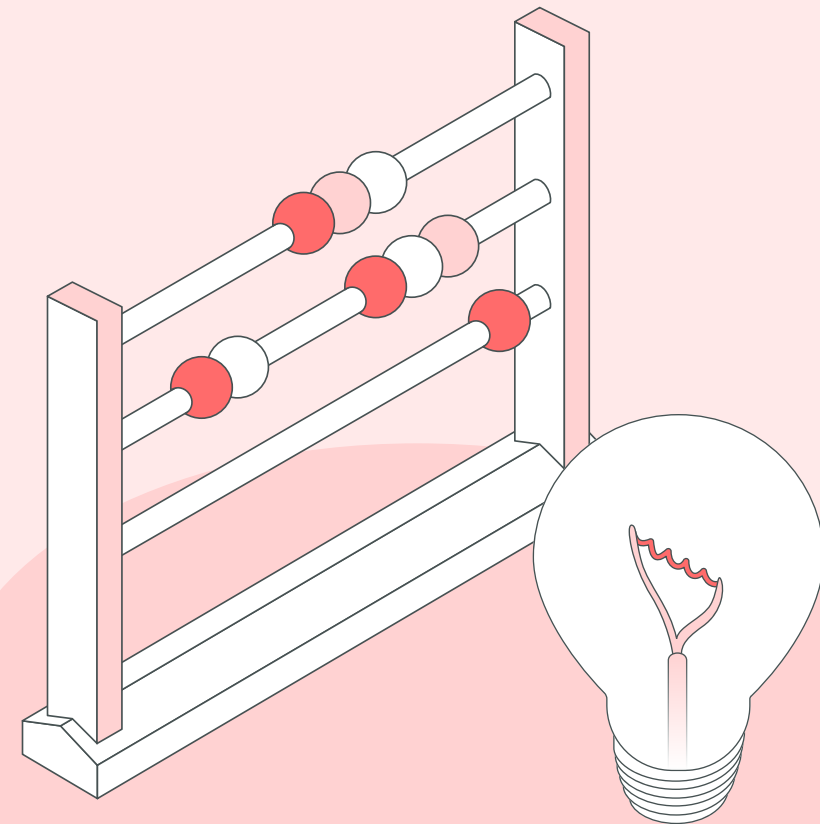
Upload Recipient Data



< 1 hour



Staff Training



9 hours



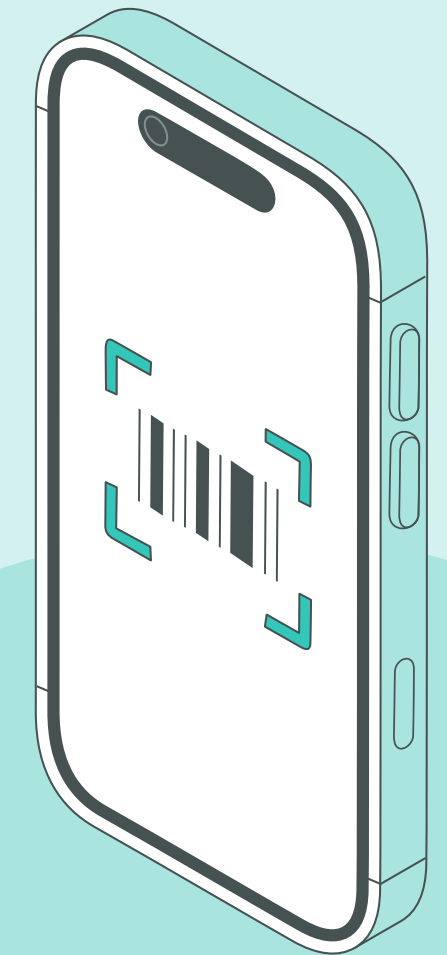
Test Runs With
Sample Letters



9 hours



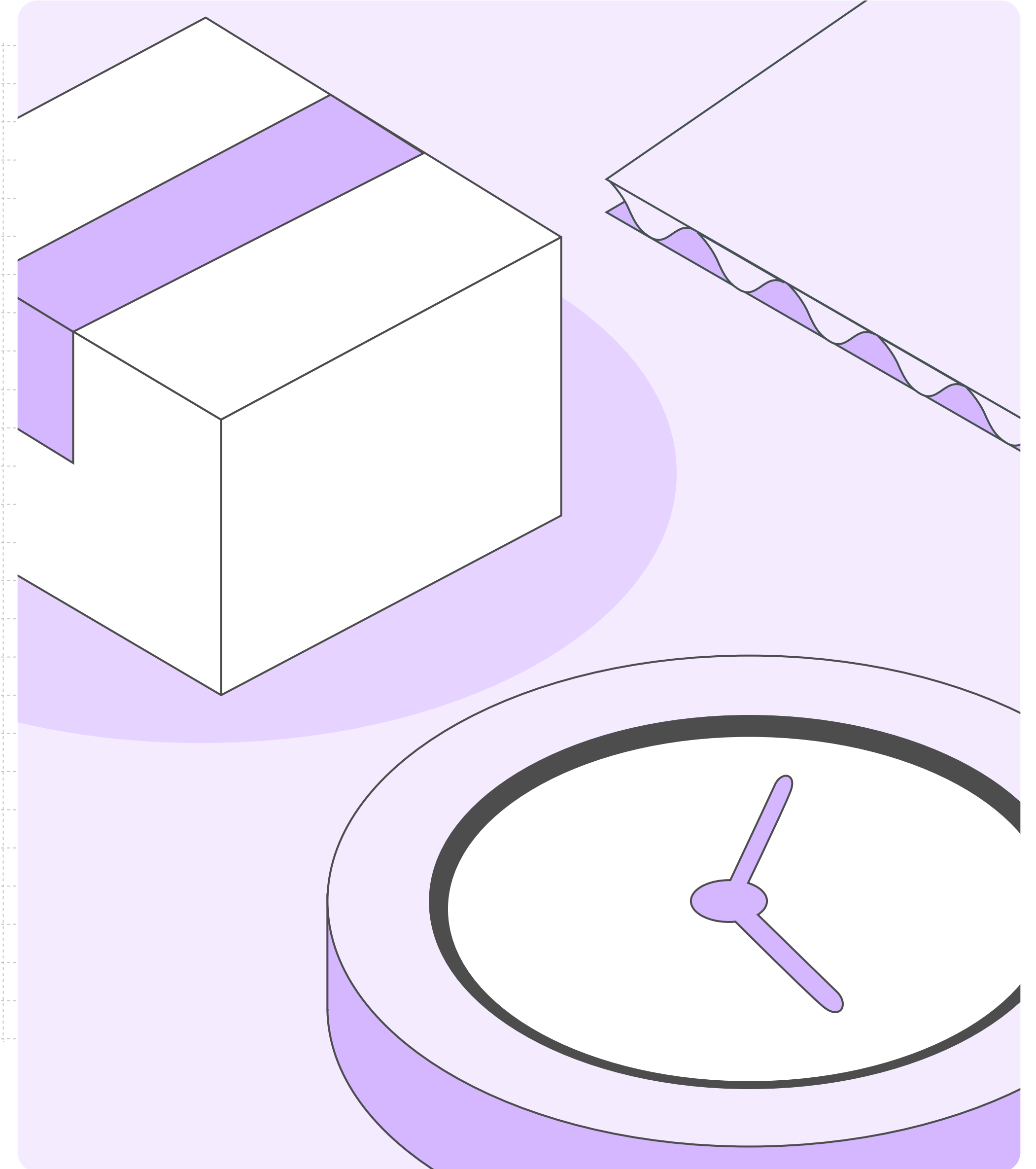
Parcel Tracker Fully
Deployed



< 1 hour

Unified Parcel Workflows

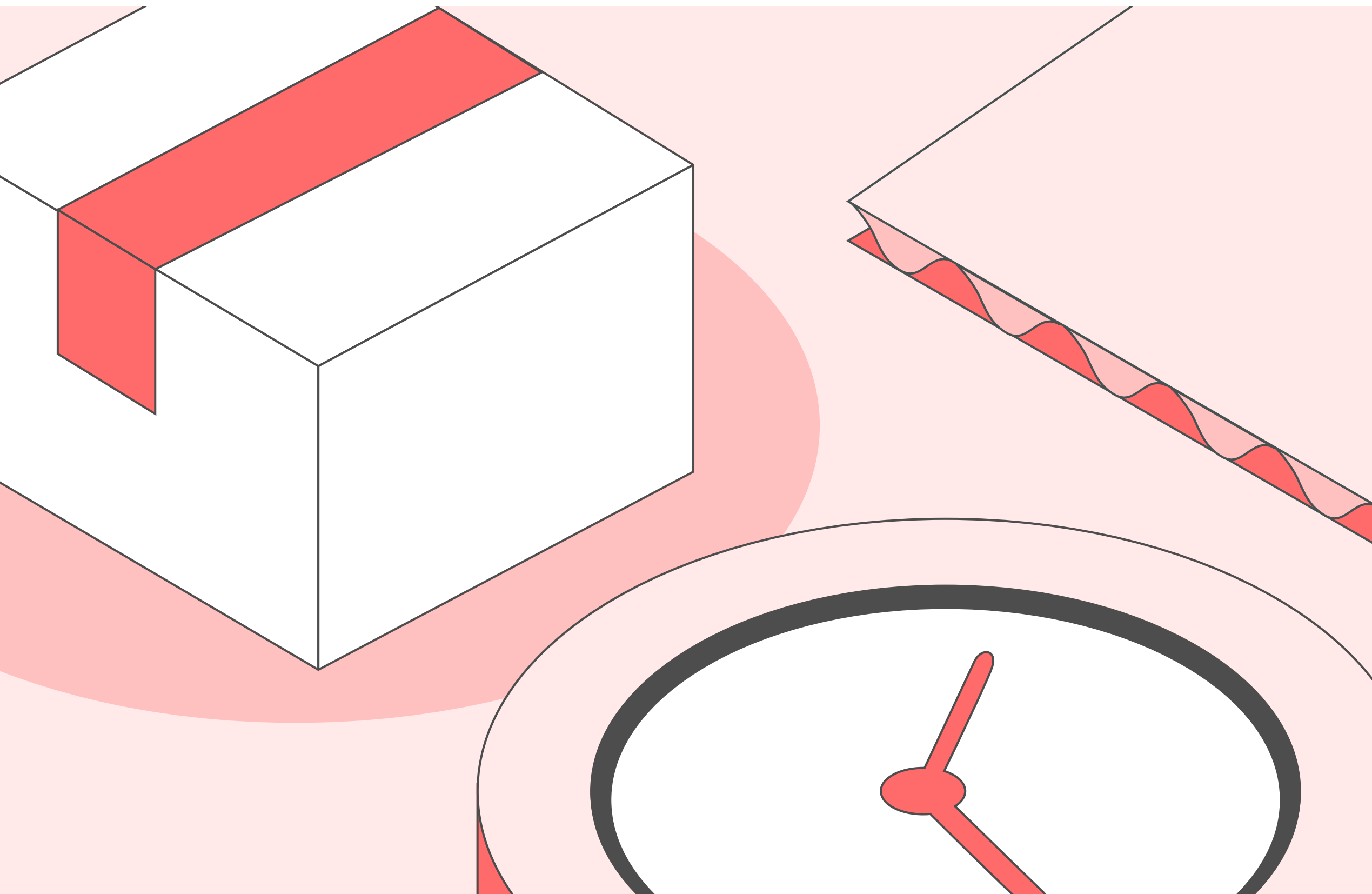
Parcel logs, recipient info, collected parcels, and more
— all in one place, seamlessly integrated.



Faster Parcel Processing in Seconds

Before Parcel Tracker

Multiple manual steps per parcel.



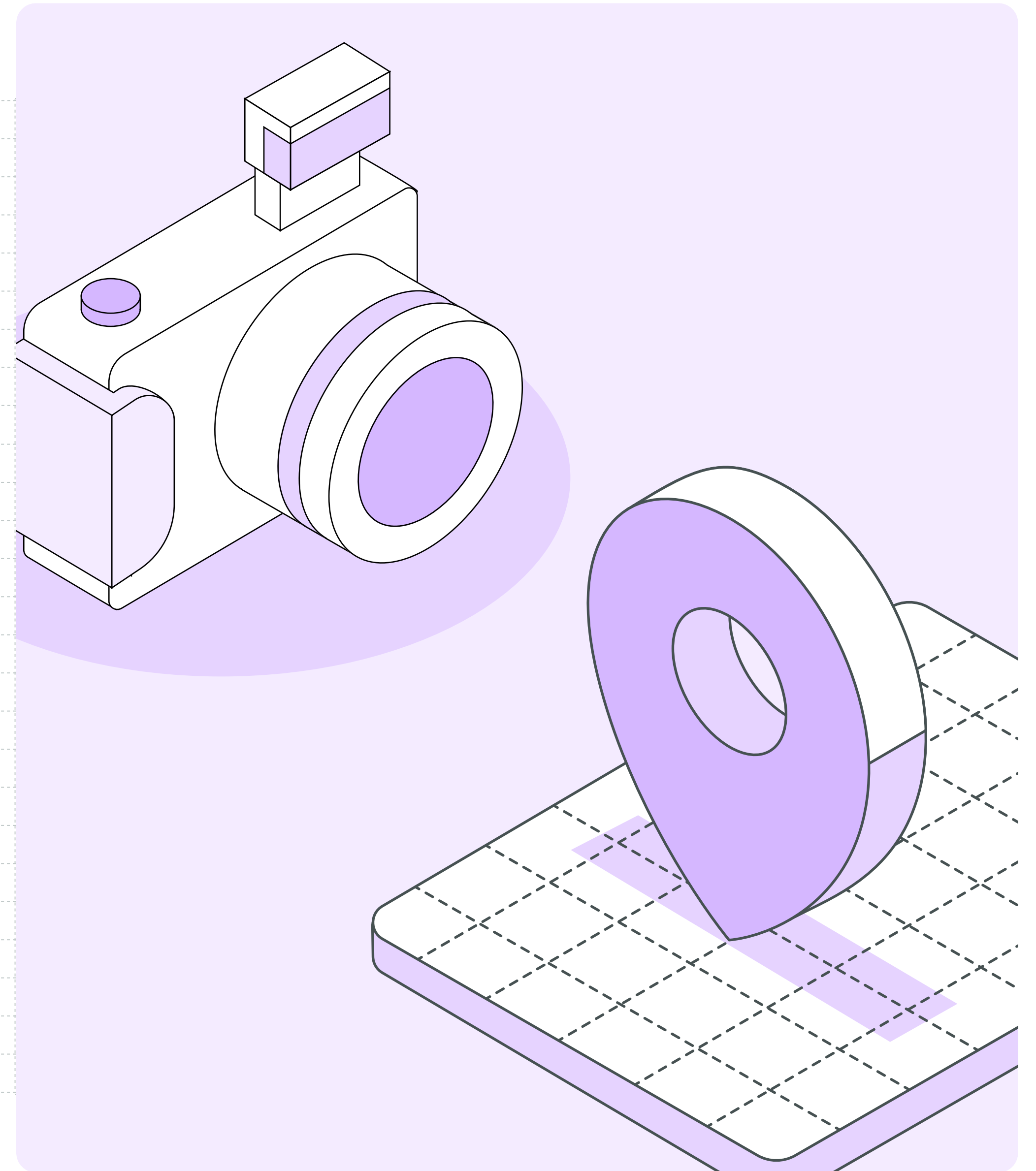
After Implementing Parcel Tracker

Scan, verify, and notify — all in seconds!



Improved Tracking and Accuracy

Staff now capture parcel photos, making
identification and verification effortless at pickup.



Looking Ahead

Annual Time Savings

≈1300 hours

Staff can now handle a larger volume of parcels with ease. Workloads are more balanced, and overtime is drastically reduced

Watch the **Full Story**



[Click here to watch](#)

Sign up today
ParcelTracker.com

