

# Effortless Self-Service

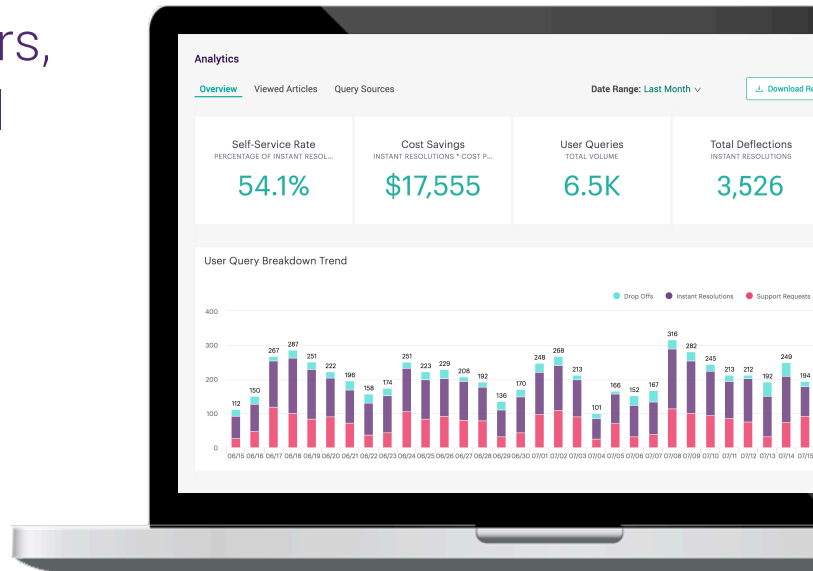
Deliver brilliant customer experiences with our next-gen chatbot platform



## Intelligent, Personalized Answers, Delivered Across Every Channel

Solvvy delivers an effortless customer self-service experience, backed by our powerful AI platform.

Companies immediately reduce ticket volume and operating costs while simultaneously improving customer satisfaction.



## Solvvy's Impact on Customer Experience

### Cost Savings

Solvvy reduces support volume by 20- 40% on day one - equipping your business to scale support effectively and decrease support costs significantly.

### Personalized Support

Solvvy answers are tailored to your end-users based on their hardware/ segment. When an issue can't be resolved, only the most relevant support channels are presented.

### Effortless Experience

Make it easy for users to find answers no matter the issue. Easily optimize Solvvy and improve KB performance with insights around KB gaps, common questions, and article performance metrics.

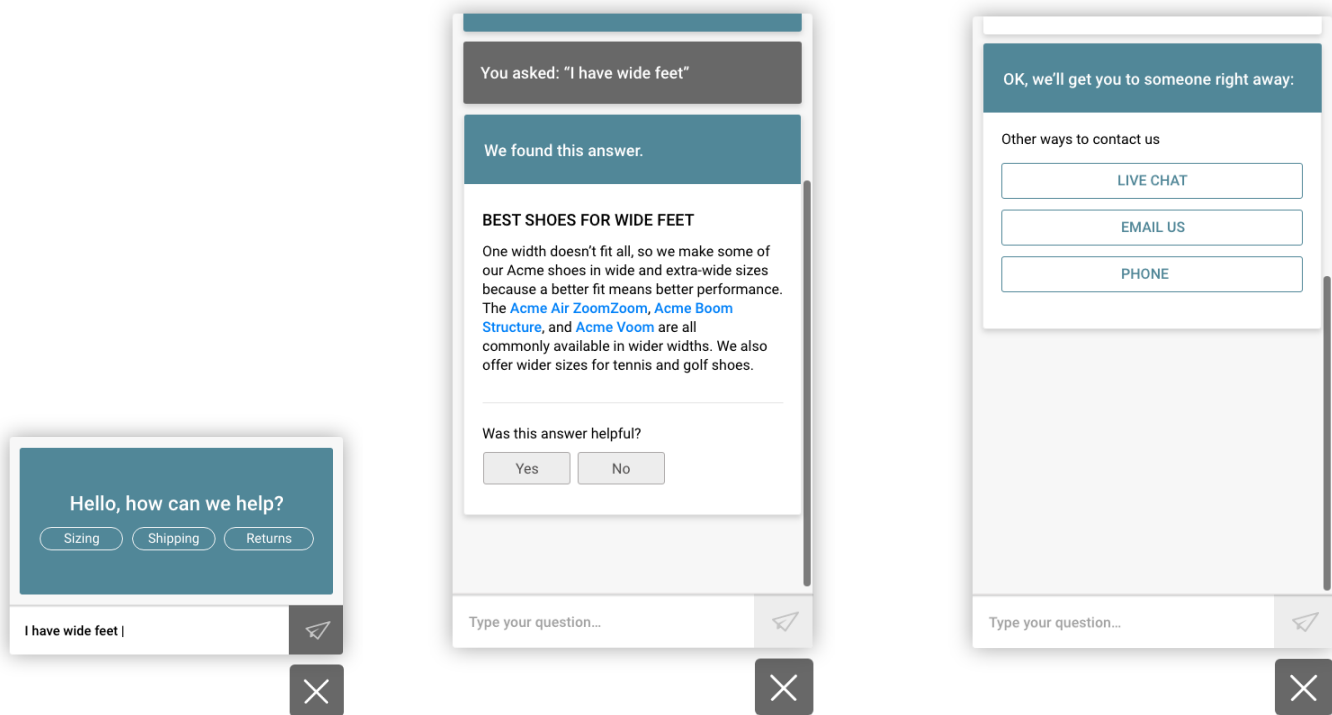
### Omnichannel Guidance

Show optimal support channels for quickest issue resolution by integrating an omnichannel strategy directly into the support flow, with a consistent UX no matter where users come from.

## Trusted By The World's Leading Brands



# Improve Customer Satisfaction with an Intelligent Multichannel Experiences



## Natural Language Processing

We interpret conversational language and end-user intent instead of relying on keywords. Our large text box allows users to write sentences, so we can uncover the intent of their questions.

## Actionable Answers with ML

We serve only the most relevant solutions from help center articles to reduce user effort. We continuously learn from user feedback to improve accuracy over time.

## Customer-Centric Experience

We configure support channels based on personas, product lines, or any existing segmentation. Customers can see all available channels and engage in their preferred channel.

## Seamless Integration With Enterprise Solutions

