

Remark: Driving growth by navigating complex tax, legal, and reporting regulations

Remark HB Limited aims to bring “greatness crafted with care” to all customers, whether they’re using its home and personal care products, skin-care products, or color cosmetics. With eyes set on worldwide markets, the Bangladesh-based company works tirelessly to create beauty and home care brands that meet the latest international standards.

To maintain operational efficiency while complying with local tax, legal, and reporting regulations, Remark’s Herlan brand recognized the need to streamline, scale, and automate its business processes. This included accelerating financial recording and reporting as well as VAT calculations and monthly tax filings. Remark set out to implement an ERP solution that could strike the right balance between global operational efficiency and local regulatory adaptability. Just as critical was the need for a trusted global partner with deep local expertise to successfully lead and support the transformation.



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Achieving compliance and efficiency with localization as a self-service for SAP S/4HANA Cloud

Before: Challenges and opportunities

- Comply with region-specific tax, legal, and reporting regulatory requirements
- Eliminate high reliance on manual processes that cause inaccuracies and delays in compliance
- Automate and integrate secondary and retail-sales systems and processes

Why SAP and Eitekh ERP Ltd.

- Flexible extensibility options provided by localization as a self-service for SAP S/4HANA Cloud, simplifying country-specific customization including API-based payments, reports, and statements
- Third-party integration, enabling smooth data exchange between SAP solutions and distribution management, VAT management, and point-of-sale systems
- Eitekh's consulting and implementation expertise, easing the business transition

After: Value-driven results

- Aided compliance with a successful implementation of Bangladesh-specific localization requirements
- Reduced manual efforts through real-time reporting and automated workflows
- Enhanced visibility and improved customer satisfaction, thanks to deeper insights, faster order processing, and accurate tracking

“SAP S/4HANA Cloud and its extensibility options have played a pivotal role in our digital transformation journey. They have empowered us to address our unique business needs while ensuring compliance with complex regulatory frameworks. Our partnership with Eitekh has been truly transformative—serving as a catalyst for greater efficiency, agility, and growth across our operations.”

Mostak Ahmmed, FCA, Director (F&A), Remark HB Limited

90%

Global standardization for financial compliance (with 10% deviation covered by extensibility functionalities)

33%

Reduction in hours needed for financial reporting and monthly VAT and tax filings

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