



Versatile, Customizable Billing Software Improves Revenue Cycle Management for University Family Medicine Center

University Family Medicine Center owner Janet Burns knew she needed new software that would keep pace with the ever-changing business needs of her practice. The previous billing solution used at UMFC didn't include reporting or other features needed to operate at peak efficiency. Her search lead her to RXNT's Full Suite system that includes Medical Billing, as well as Electronic Health Records (EHR), Scheduling, and E-Prescribing tools.

Once RXNT's Medical Billing software was implemented, practice revenue rose. Customizable reports, claim scrubbing, online patient bill payment, and other features have helped speed up reimbursements and reduce accounts receivables. The intuitive, simplified workflows enable staff to work more efficiently.

How RXNT's Billing software helps University Family Medicine Center achieve goals

- Claim scrubbing decreases workloads and remittance time
- Fewer outstanding claims; nearly every claim that is submitted gets paid—fast!
- Customizable, versatile, downloadable reports make important data more accessible
- Easy, intuitive navigation saves time and improves efficiency
- High-touch, accessible RXNT support team responds within the hour
- Ability to share ideas freely with developers to enhance software functionality
- Personalized training accommodates unique practice needs

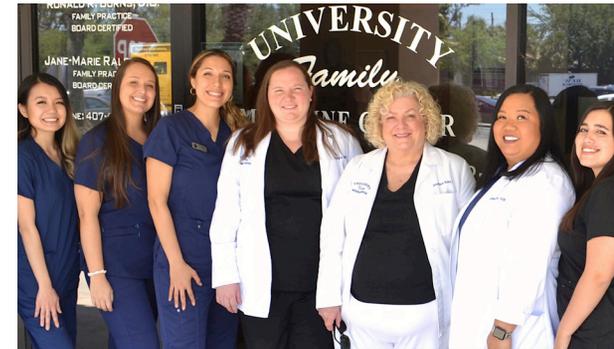


"I have fewer outstanding claims, pretty much every claim going out gets paid. I like the way the system thinks for me. It's cut my accounts receivable down by 25% to 30% because I'm catching claims and fixing them before they even go to the payer.

Everything is able to be customized. The versatility of the reports in RXNT is amazing to me! Everything is downloadable and you can manipulate the data...The reporting is just amazing — the way you can pull data out anytime you need it.

It's a very intuitive product, so we don't need a lot of training. There are multiple ways to accomplish things. There are lots of parts, so you're always learning something. It's very rich."

Janet Burns, Owner, University Family Medicine Center



Client Since 2019

25-35%

Reduction in accounts receivables



For RXNT training and support