

QT9™ QMS Modules & Features

Modules	Included
Functionality	
25+ Modules Built-In	•
Customer Modules	
Customer Feedback	•
Customer Surveys	•
Customer Web Portal	•
Document Management Module	
Document Control	•
ISO Modules	
Audit Management	•
Corrective Actions (CAPA)	•
Preventive Actions (CAPA)	•
Management Review	•
Nonconforming Products	•
Quality Events Management	•
Risk Assessments	•
Maintenance Modules	
Calibrations	•
Preventive Maintenance	•
Management Modules	
Change Control	•
Employee Training	•
Project Management	•
Safety Incidents	•
Product Modules	
Deviation Management	•
ECR/ECN	•
FMEA	•
Inspections	•
Material Review Board	•
Product Design Controls	•
Supplier Modules	
Supplier Evaluations	•
Supplier Surveys	•
Supplier Web Portal	•

Features	Included
QT9 Flexibility	
Cloud-Based Platform	•
Access Via Web Browser	•
No Installation	•
Free Software Maintenance	•
Free Updates	•
Works on any OS (PC, Mac, Linux, etc.)	•
Multi-Site Ready	•
Data Import/Export Tools	•
Unlimited Training	•
Unlimited File Attachments	•
User Experience	
User-Friendly Design	•
User To-Do Lists	•
Built-In, Customizable Grids	•
Email Alerts	•
User-Defined Fields	•
Customizable Forms	•
Access Control/Permissions	•
Role-Based Permissions	•
Approval Process Control	•
Task Management	•
Workflow Management	•
Priority Management	•
Traceability	
Audit Trail	•
Compliance Management	•
Reporting	
Real-Time Analytics	•
Real-Time Data	•
Real-Time Reporting	•
Real-Time Updates	•
Reporting & Statistics	•

QT9™ QMS Features Continued

Features	Included
Document Management Features	
Document Review	•
Document Storage	•
Link to Training	•
Revision Level Control	•
Parent-Child Relationships	•
Share with Customers & Suppliers	•
Document Portal for Unlimited Users	Optional
Web Portals	
Customer Web Portal	•
Employee Web Portal	•
Supplier Web Portal	•
Quality Assurance Tools	
Defect Tracking	•
Equipment Management	•
Incident Management	•
Inspection Management	•
ISO Compliance Management	•
Supplier Quality Control	•
ERP Integration	•
Quality Link – ERP Data Link	Optional
FDA Compliance	
FDA Compliance Management	•
FDA 21 CFR Part 11 Electronic Signature Approvals	•
Revision Control	•
IQ/OQ/PQ Validation	•
Employee Training Features	
Assessment Management	•
Assignment Management	•
Course Management	•
Email Reminders	•
Self-Learning	•
Skills Assessment	•
Skills Tracking	•
Tests & Quizzes	•

Industry Specialization	Included
Regulated Companies	
Aerospace & Defense Companies	•
Environmental Management	•
Food Safety	•
General Manufacturing	•
Laboratory Testing & Calibration	•
Life Sciences	
Biotechnology Companies	•
Medical Device Manufacturers	•
Pharmaceutical Companies	•
Compliance Automation	Included
ISO Compliance	
ISO 9001	•
ISO 13485	•
ISO 14001	•
ISO 17025	•
FDA Compliance	
FDA 820/210/211	•
FDA 21 CFR Part 11	•
Standards	
AS9100	•
IATF 16949	•
HACCP	•
SQF	•
Support Availability	Included
Resource Accessibility	
QT9 Help Instructions.	•
Training Academy	•
Support Request	•
Training Webinars	•
Unlimited Training	•
Unlimited Support	•
Free Maintenance	•