

## QT9<sup>TM</sup> QMS Modules & Features

| Modules                           | Included |
|-----------------------------------|----------|
| <b>Functionality</b>              |          |
| 25+ Modules Built-In              | •        |
| <b>Customer Modules</b>           |          |
| Customer Feedback                 | •        |
| Customer Surveys                  | •        |
| Customer Web Portal               | •        |
| <b>Document Management Module</b> |          |
| Document Control                  | •        |
| <b>ISO Modules</b>                |          |
| Audit Management                  | •        |
| Corrective Actions (CAPA)         | •        |
| Preventive Actions (CAPA)         | •        |
| Management Review                 | •        |
| Nonconforming Products            | •        |
| Quality Events Management         | •        |
| Risk Assessments                  | •        |
| <b>Maintenance Modules</b>        |          |
| Calibrations                      | •        |
| Preventive Maintenance            | •        |
| <b>Management Modules</b>         |          |
| Change Control                    | •        |
| Employee Training                 | •        |
| Project Management                | •        |
| Safety Incidents                  | •        |
| <b>Product Modules</b>            |          |
| Deviation Management              | •        |
| ECR/ECN                           | •        |
| FMEA                              | •        |
| Inspections                       | •        |
| Material Review Board             | •        |
| Product Design Controls           | •        |
| <b>Supplier Modules</b>           |          |
| Supplier Evaluations              | •        |
| Supplier Surveys                  | •        |
| Supplier Web Portal               | •        |

| Features                               | Included |
|--|----------|
| <b>QT9 Flexibility</b>                 |          |
| Cloud-Based Platform                   | •        |
| Access Via Web Browser                 | •        |
| No Installation                        | •        |
| Free Software Maintenance              | •        |
| Free Updates                           | •        |
| Works on any OS (PC, Mac, Linux, etc.) | •        |
| Multi-Site Ready                       | •        |
| Data Import/Export Tools               | •        |
| Unlimited Training                     | •        |
| Unlimited File Attachments             | •        |
| <b>User Experience</b>                 |          |
| User-Friendly Design                   | •        |
| User To-Do Lists                       | •        |
| Built-In, Customizable Grids           | •        |
| Email Alerts                           | •        |
| User-Defined Fields                    | •        |
| Customizable Forms                     | •        |
| Access Control/Permissions             | •        |
| Role-Based Permissions                 | •        |
| Approval Process Control               | •        |
| Task Management                        | •        |
| Workflow Management                    | •        |
| Priority Management                    | •        |
| <b>Traceability</b>                    |          |
| Audit Trail                            | •        |
| Compliance Management                  | •        |
| <b>Reporting</b>                       |          |
| Real-Time Analytics                    | •        |
| Real-Time Data                         | •        |
| Real-Time Reporting                    | •        |
| Real-Time Updates                      | •        |
| Reporting & Statistics                 | •        |

## QT9<sup>TM</sup> QMS Features Continued

| Features  | Included |
|---|----------|
| <b>Document Management Features</b>               |          |
| Document Review                                   | •        |
| Document Storage                                  | •        |
| Link to Training                                  | •        |
| Revision Level Control                            | •        |
| Parent-Child Relationships                        | •        |
| Share with Customers & Suppliers                  | •        |
| Document Portal for Unlimited Users               | Optional |
| <b>Web Portals</b>                                |          |
| Customer Web Portal                               | •        |
| Employee Web Portal                               | •        |
| Supplier Web Portal                               | •        |
| <b>Quality Assurance Tools</b>                    |          |
| Defect Tracking                                   | •        |
| Equipment Management                              | •        |
| Incident Management                               | •        |
| Inspection Management                             | •        |
| ISO Compliance Management                         | •        |
| Supplier Quality Control                          | •        |
| ERP Integration                                   | •        |
| Quality Link – ERP Data Link                      | Optional |
| <b>FDA Compliance</b>                             |          |
| FDA Compliance Management                         | •        |
| FDA 21 CFR Part 11 Electronic Signature Approvals | •        |
| Revision Control                                  | •        |
| IQ/OQ/PQ Validation                               | •        |
| <b>Employee Training Features</b>                 |          |
| Assessment Management                             | •        |
| Assignment Management                             | •        |
| Course Management                                 | •        |
| Email Reminders                                   | •        |
| Self-Learning                                     | •        |
| Skills Assessment                                 | •        |
| Skills Tracking                                   | •        |
| Tests & Quizzes                                   | •        |

| Industry Specialization          | Included |
|----------------------------------|----------|
| <b>Regulated Companies</b>       |          |
| Aerospace & Defense Companies    | •        |
| Environmental Management         | •        |
| Food Safety                      | •        |
| General Manufacturing            | •        |
| Laboratory Testing & Calibration | •        |
| <b>Life Sciences</b>             |          |
| Biotechnology Companies          | •        |
| Medical Device Manufacturers     | •        |
| Pharmaceutical Companies         | •        |
| <b>Compliance Automation</b>     |          |
| <b>ISO Compliance</b>            |          |
| ISO 9001                         | •        |
| ISO 13485                        | •        |
| ISO 14001                        | •        |
| ISO 17025                        | •        |
| <b>FDA Compliance</b>            |          |
| FDA 820/210/211                  | •        |
| FDA 21 CFR Part 11               | •        |
| <b>Standards</b>                 |          |
| AS9100                           | •        |
| IATF 16949                       | •        |
| HACCP                            | •        |
| SQF                              | •        |
| <b>Support Availability</b>      |          |
| <b>Resource Accessibility</b>    |          |
| QT9 Help Instructions.           | •        |
| Training Academy                 | •        |
| Support Request                  | •        |
| Training Webinars                | •        |
| Unlimited Training               | •        |
| Unlimited Support                | •        |
| Free Maintenance                 | •        |