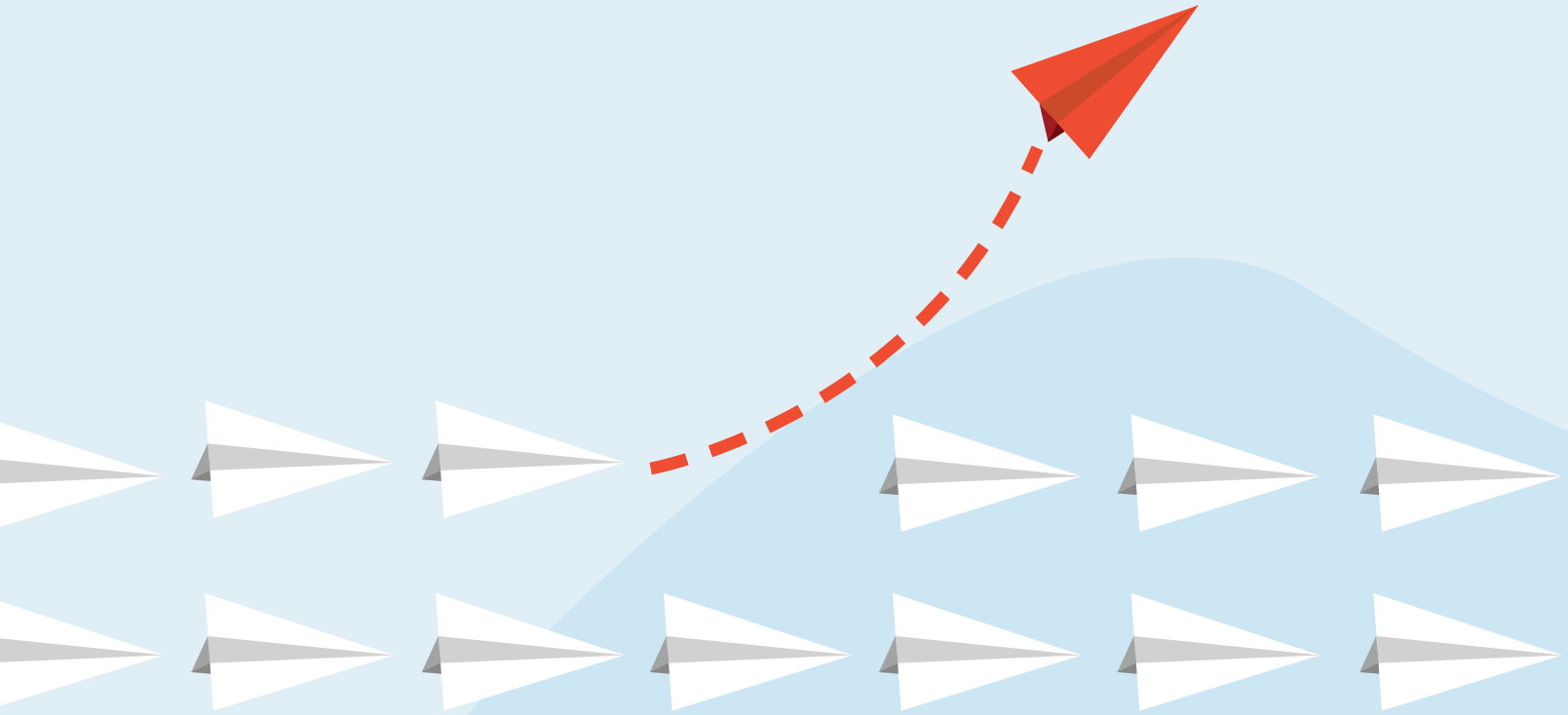
COMPARISON REPORT | WINTER 2021



GOODHIRE'S HIGH USER SATISFACTION

RATINGS TOP OTHER BACKGROUND CHECK PROVIDERS

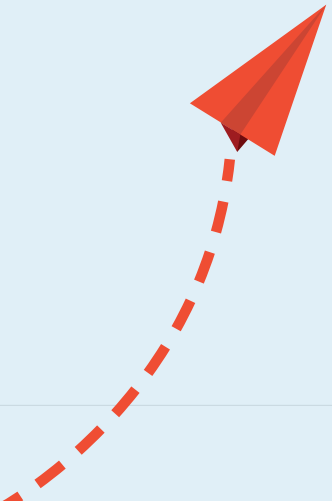
GoodHire



New customer satisfaction ratings from third-party software review platform **G2** show GoodHire is rated highest across the board, including these six key categories.

6 KEY CATEGORIES

1. EASE OF DOING BUSINESS WITH
2. EASE OF USE
3. EASE OF SETUP
4. QUALITY OF SUPPORT
5. COMPLIANCE
6. PRODUCT IS HEADED IN THE RIGHT DIRECTION



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About G2

G2, the world's leading business software review platform, leverages more than 500,000 user reviews to drive better purchasing decisions. Technology buyers, investors, and analysts use G2 to compare and select the best software based on peer reviews and synthesized social data.

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. Additionally, all reviews are manually checked by our team. Only the opinion of real users and data from public sources factor into our ratings.



GOODHIRE IS EASIEST

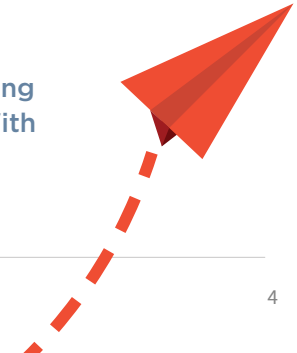
BASED ON 177 REVIEWS

97%
Ease Of Use

97%
Ease Of Setup

95%
Ease Of Doing Business With

HIRERIGHT	STERLING	CHECKR
87% Ease Of Use	85% Ease Of Use	90% Ease Of Use
85% Ease Of Setup	85% Ease Of Setup	92% Ease Of Setup
82% Ease of Doing Business With	81% Ease of Doing Business With	90% Ease of Doing Business With



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GoodHire's platform is designed to be easy to use for employers and candidates alike. The platform's intuitive process and automated workflows allow employers to screen candidates faster, with less hassle, and with more confidence than any other service.

Unlike other providers in the industry, GoodHire was built for HR professionals and employers who have come to expect modern, user-friendly UI experiences, and mobile-optimized workflows.

GOODHIRE'S EASY-TO-SET UP AND USE FEATURES INCLUDE:

- **Online account set up and business verification, typically within minutes**
- **Streamlined processes, automated workflows, and a 100% paperless experience**
- **Simple, modern dashboard that makes starting and reviewing checks quick and easy**



"GoodHire Has Been Nothing but EXCELLENT"

GoodHire is very easy to use and is very user friendly. It links perfectly with our Applicant Tracking System (Lever) to create basically a "one touch" button to conduct background checks. *- John Paul L.*

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"Great Background Check Experience"

The interface is easy to use and it shows the updates on the background check as it's happening so you can see the progress of your report on a candidate. *- Serra D.*

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Leader
WINTER
2021

GOODHIRE'S
SUPPORT RANKS HIGHEST

95%

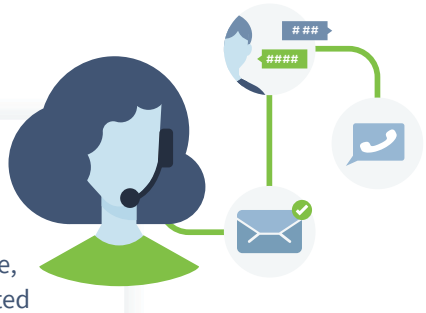
HIRERIGHT	STERLING	CHECKR
75%	74%	78%

For GoodHire, customer delight is a top priority. We work hard to ensure our customer support is the best in the business, so we're pleased to rank **highest in user satisfaction.**

Located in Omaha, Nebraska, GoodHire has built an in-house team of FCRA-certified, dedicated customer support representatives that are knowledgeable and responsive.

Customers love GoodHire's support team because they:

- Are available when you need them
- Resolve issues quickly
- Save you time
- Provide support for your candidates, too



"Fast and Friendly Service for All Our Hiring Needs"

The company we previously used did a fine job, but after switching to GoodHire, we realized what GREAT customer service we were missing out on. Our dedicated account manager takes care of all our issues at the drop of a hat and you really can't ask for more than that! *- Amy B.*

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"Best Company Ever"

Hands down the fastest background check returns and best customer service. *- Administrator*

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GOODHIRE'S HIGH **COMPLIANCE** SCORE

98%

HIRERIGHT	STERLING	CHECKR
81%	88%	84%

With GoodHire, peace of mind comes with the package.

GoodHire helps your company mitigate risk of fines and lawsuits, anticipate and stay ahead of compliance updates, and handle compliance tasks with ease.

Our advanced platform helps make compliance easier by automating important workflows and processes:

- Electronic consent avoids candidate confusion, speeds up turnaround times, and helps mitigate litigation risk
- Built-in compliance tools help employers adhere to hundreds of federal, state, and local legal requirements, including ban-the-box laws
- Integrated, localized adverse action makes a tricky process easy to understand, with user-friendly instructions that guide users through the steps, and built-in waiting periods



"Comprehensive and User-Friendly"

It's been really helpful with ensuring compliance with different state laws. They help eliminate oversight or inadvertent user errors. *- Mallory M.H.*

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"Very Pleased!"

I like the ease of GoodHire's process and the ease of their input forms. Also appreciate the documentation they provide when adverse action is required. *- User in Hospitality*

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GOODHIRE IS A PARTNER
YOU CAN RELY ON

Is the product headed in the right direction?

93%

HIRERIGHT	STERLING	CHECKR
73%	60%	88%

GoodHire's high scores in this category are a strong indicator that customers trust GoodHire to meet both their current and future background check needs.

That's a goal GoodHire's product team and developers keep in mind every day. We listen to user feedback and continue to deliver new services, product enhancements, and features to delight and satisfy customers.

"Excellent Business Partner"

GoodHire truly works to partner with your business. Getting started was made easy by their assigned representative. They set up a menu of easy selections that meets our operations and makes background check requests very easy and quick. They respond quickly with the completed report or keep us advised of status if there is a delay from the courts, etc. They frequently check in with our group to see if we need adjustments to our profile or need additional options. *- HR Administrator*

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"Quick, Efficient and Accurate Background Checks"

Background checks are required in my business in order to limit risk and provide accurate information to my clients on the candidates they will be employing. Having a good company like GoodHire do my background checks enhances my image with my clients. *- Mark A.*

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GOODHIRE
SCORES HIGHEST ACROSS THE BOARD

See how customers rated GoodHire highest across all categories in **G2's** user satisfaction survey:

	GoodHire	HIRE RIGHT	Sterling	Checkr
Ease of Doing Business With	**95%**	82%	81%	90%
Ease of Use	**97%**	87%	85%	90%
Quality of Support	**95%**	75%	74%	78%
Meets Requirements	**96%**	84%	84%	87%
Ease of Admin	**96%**	89%	82%	94%
Ease of Setup	**97%**	85%	85%	92%
Is the product headed in the right direction?	**93%**	73%	60%	88%
Screening and Assessments	**95%**	79%	90%	90%
Onboarding	**90%**	79%	69%	82%
User, Role, and Access Management	**95%**	86%	N/A	91%
Performance and Reliability	**97%**	81%	N/A	87%
Reporting	**94%**	85%	N/A	86%
Compliance	**98%**	81%	88%	84%
Real-Time Tracking	**97%**	75%	88%	89%
Platform Search	**93%**	76%	87%	84%
Dashboard	**96%**	78%	90%	86%
Alerts and Notifications	**96%**	78%	85%	82%
Integrations	**95%**	83%	90%	88%
Mobility	**94%**	75%	89%	84%
Messaging	**94%**	78%	88%	80%

A SIMPLY BETTER BACKGROUND CHECK EXPERIENCE

Background checks are a powerful tool and play a critical role during the hiring process. Customers trust GoodHire to deliver fast, accurate background checks when they need them.

We're proud of the high scores our users have attributed to GoodHire, and will continue to work diligently to set the bar higher for other background check providers in the space.

Ready to get started with GoodHire? Sign up now, or talk to sales for custom background checks and reduced pricing for high volume packages.

GET STARTED | **TALK TO SALES** | **sales@goodhire.com** | **855.496.1572**

To read more user reviews, visit **GoodHire on G2.**

GoodHire

GoodHire provides customizable background screening services for businesses of all sizes. Through innovative, secure technology, integrations with leading HR platforms, and built-in compliance workflows, GoodHire speeds and simplifies the background check process to help customers build teams based on trust, safety, and fairness. Its award-winning platform empowers applicants to take ownership of their information, and enables employers to make individualized assessments for fair hiring decisions. GoodHire is owned and operated by Silicon Valley-based Inflection, a leader in trust and safety solutions since 2006. © 2021 GoodHire. All Rights Reserved.