

Pivotree, a leader in frictionless commerce, needed to secure a rapidly growing, remote workforce following multiple acquisitions. They replaced fragmented legacy systems with JumpCloud to centralize identity, access, and device management.

**Zero-Touch  
Deployment  
for  
Apple Devices**

**600+**

**Global Users  
Secured**

**3**

**Major Compliance  
Standards Met**

## Challenge

Rapid growth via acquisitions left Pivotree managing 600+ employees with disjointed IT approaches and an aging, ill-maintained on-prem Active Directory. They were using Okta but it struggled to manage a remote, mixed-OS fleet (Windows, Mac, Linux), creating significant hurdles for critical security audits.

## Solution

Pivotree replaced Okta with JumpCloud, consolidating identity, SSO, and device management into a "single pane of glass" for zero additional cost. Deployed dynamic groups for Role-Based Access Control (RBAC), enforced encryption policies, and utilized JumpCloud Go™ for secure, passwordless biometric login.

## Impact

Achieved "Zero-Touch" deployment for Apple and "One-Touch" for Microsoft devices, ensuring remote employees are productive from the first boot. Simplified adherence to ISO 27001, SOC 2, and PCI DSS standards, transforming complex audits into simple policy screenshots and reports.