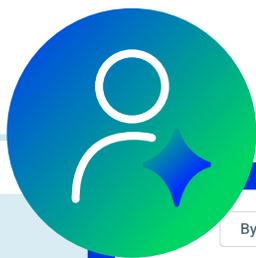


# Comm100 AI Agent

## Your Trusted AI-powered Support Teammate

Confidently automate up to 80% of conversations and unlock a new level of customer support efficiency.



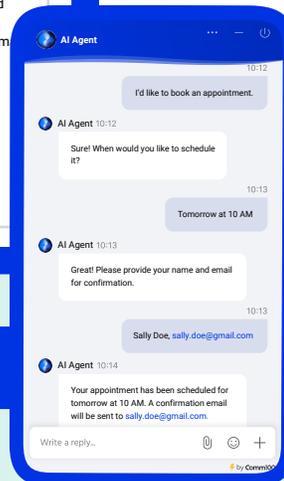
By Workflow **By Natural Language**

### Instructions

```
{-}
```

- Ask the user when they would like to schedule the appointment.
- Once the user provides the date and time, ask for their name and email address for confirmation.
- When both name and email are provided, call the `schedule_appointment` function using the collected name, email, and date/time.
- Confirm that the appointment is scheduled successfully and let the user know that a confirmation email will be sent.

- Intelligently equipped
- Easily deployed
- Uncompromisingly secure

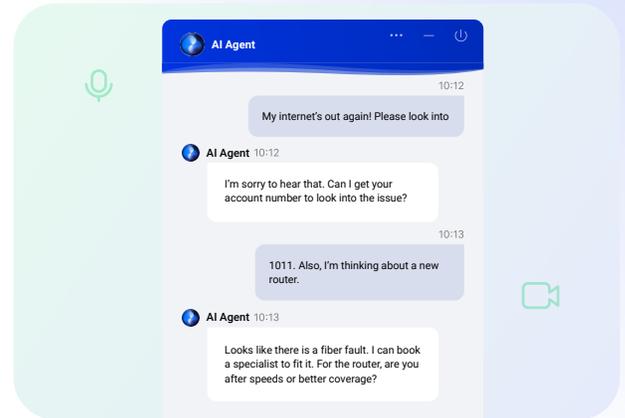


Trusted across industries and around the world



## For your customers

- Chat in 90+ languages
- Understands context and asks clarifying questions for multitopic queries
- Book appointments, check order status, and a lot more



"Our AI Agent handles all the common queries that were previously taking up so much of the agents' time. Today, more than 70% of all live chat queries are directly routed to the AI Agent, and of these, 68% are resolved without any human interaction at all."

– **Denny Michaud**, Customer Relations Manager, Canadian Blood Services

## For you

- Anyone can build an AI Agent in minutes with our intuitive drag-and-drop visual workflow builder
- Easily trained on your website, content uploads, cloud documents, knowledge bases, and more
- Deploy on live chat, SMS, social media, WhatsApp, Messenger, X, Instagram, Telegram, and more
- Granular reporting for easy quality control

● Security, privacy, & compliance:



Plus many more features to fit your unique needs:

<https://www.comm100.com/platform/ai-automation/ai-agent/>



Comm100 is an omnichannel customer engagement platform designed to streamline the way businesses interact with their clients. With AI-powered solutions encompassing live chat, email, ticketing & messaging, and AI Agent, Comm100 empowers support teams to deliver personalized, real-time assistance across multiple channels.

The Comm100 product suite simplifies workflows, boosts agent productivity, and provides actionable insights through powerful analytics. This commitment drives us to help startups increase sales, SMBs to boost product adoption, and enterprises to optimize operations.

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