

Voice AI Ecosystem

Productized Voice Agents

Sales VERTICAL

- Conversational technology
- Sales-specific infrastructure
- Conversion-specific features



CS and CX VERTICAL

- Conversational technology
- Autonomous service automation
- *No conversion/sales features*



SMB HORIZONTAL

- Conversational technology
- No-/low-code AI calling
- *No conversion features*



Voice Agent Platforms¹ BUILD & ORCHESTRATE

Developer-first platforms that let you build, deploy, and orchestrate custom voice agents. They provide flexible tools and infrastructure, without focusing on a specific industry or guaranteeing business outcomes.



Voice AI Technology² STT, TTS, LLMs, AUDIO

Companies that deliver the core building blocks of voice systems, such as speech-to-text, text-to-speech, real-time language models, and audio processing capabilities, that power voice applications and platforms.



Telephony Providers³ CALLS & ROUTING

Infrastructure providers that manage call connectivity and routing. They enable voice communication but do not offer AI, automation, or conversational capabilities.

