



How Brands Are Winning with MSG91

See real use cases and discover how your business can achieve the same this festive season.

aħa Aha Media

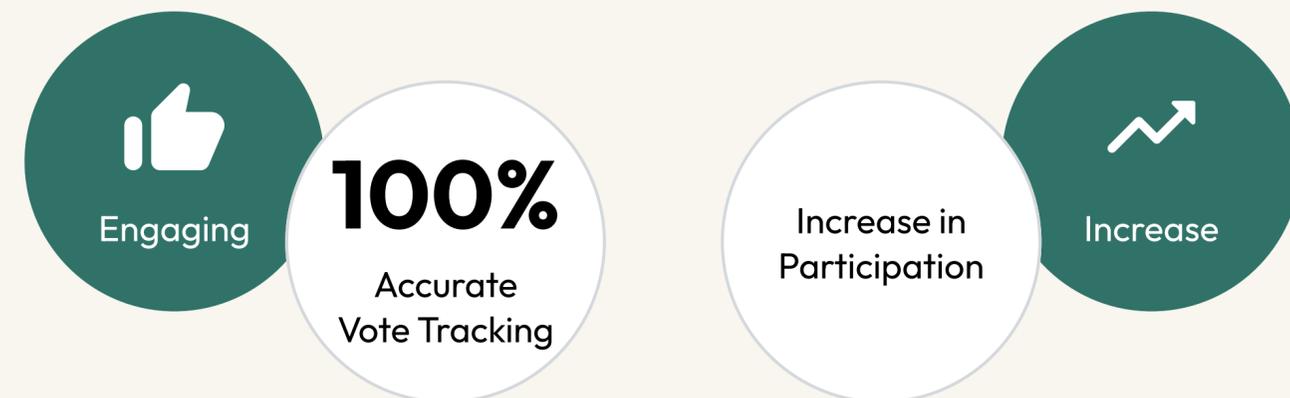
Problem:

Collecting and managing thousands of viewer votes was difficult and time-consuming.

MSG91's Solution:

With MSG91's WhatsApp chatbot, fans could easily vote in seconds – quickly, safely, and without errors.

Results:





InPrime Finserve

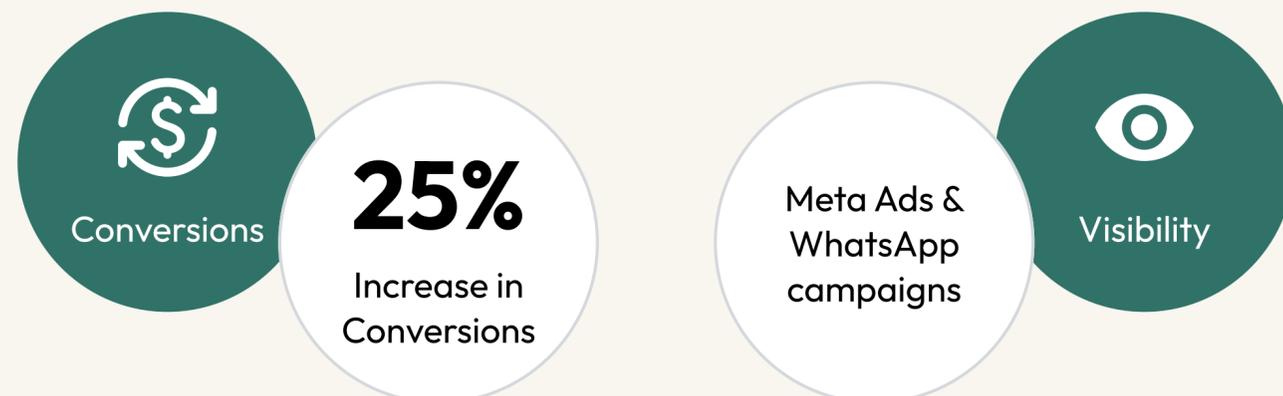
Problem:

Low conversions and unclear tracking across ad campaigns.

MSG91's Solution:

AI-powered WhatsApp Chatbot automated the loan process and linked Meta Ads with WhatsApp, giving complete lead tracking and real-time insights.

Results:





Rosmerta

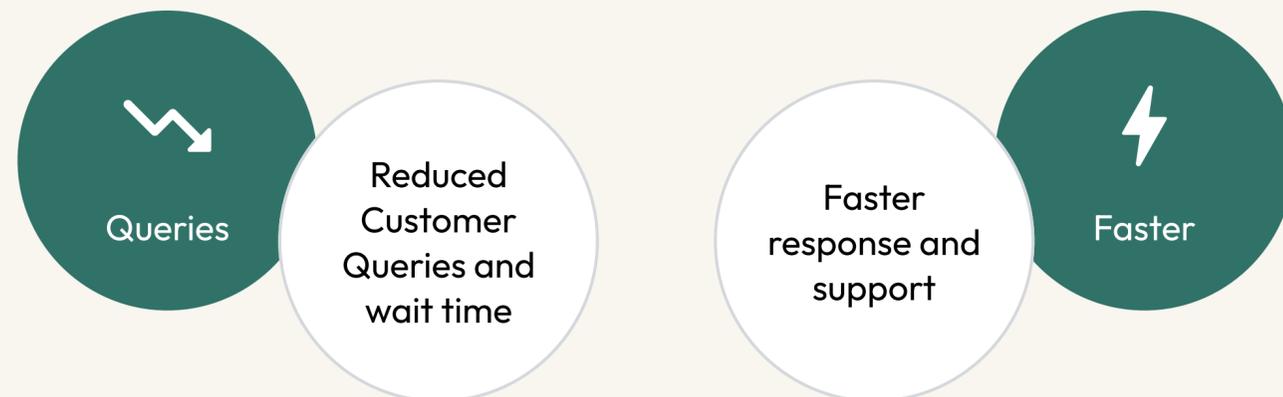
Problem:

Customers often faced delays and confusion while tracking or getting help for their RC and Driving License services.

MSG91's Solution:

With MSG91's WhatsApp chatbot, users could instantly get updates, check application status, and receive assistance anytime – all in one chat.

Results:





MammyBeans

Problem:

Order confirmations and updates were delayed, causing customer drop-offs.

MSG91's Solution:

WhatsApp Chatbot instantly confirmed orders, updated status, and sent real-time notifications.

Results:





Fabrico

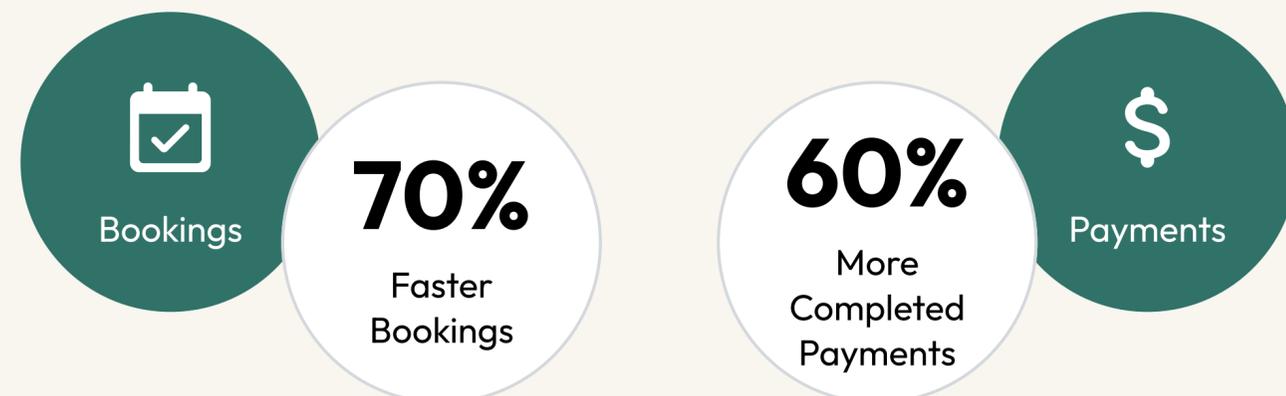
Problem:

Manual laundry booking and payments were time-consuming and prone to errors.

MSG91's Solution:

WhatsApp Chatbot handled bookings, scheduling, and payments – simplifying customer interactions.

Results:





Drivly Drivly

Problem:

Users had to download an app just to book a cab – lowering engagement.

MSG91's Solution:

WhatsApp Chatbot enabled quick cab bookings, live tracking, and payments directly within WhatsApp.

Results:





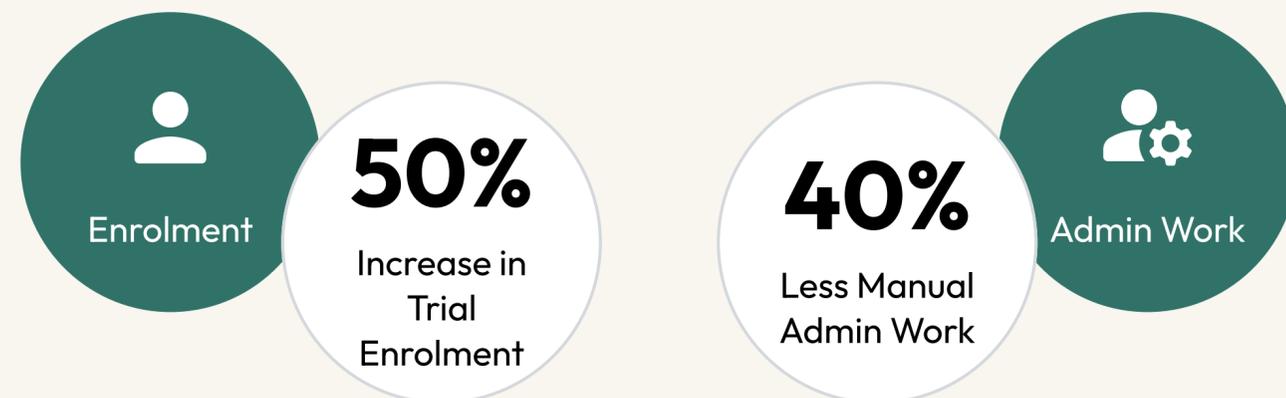
Problem:

Missed leads and manual effort in scheduling trial classes.

MSG91's Solution:

WhatsApp Chatbot automated trial bookings, reminders, and follow-ups seamlessly.

Results:



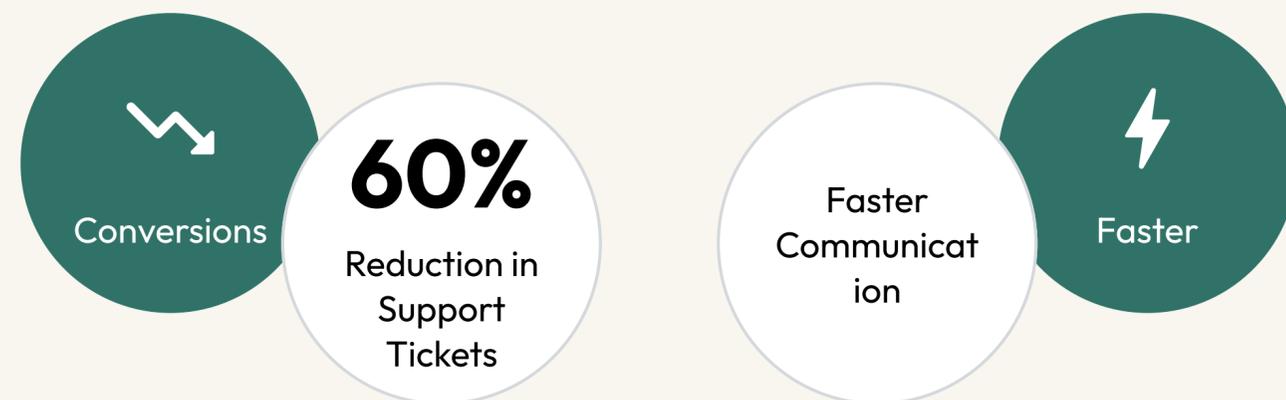
Problem:

Support team overloaded with “Where’s my order?” queries.

MSG91’s Solution:

WhatsApp Chatbot offered instant order tracking, updates, and support.

Results:





Automate. Engage. Celebrate.

With MSG91, turn every WhatsApp message into a spark for your business success.

Contact

kiwi@msg91.com starfish@msg91.com