

AI-Powered

# Enterprise Home Care Software

Streamline agency operations. Increase revenue. Deliver compliant care.



# Built for home care agencies that operate at scale

Enterprise home care is complex - multi-state EVV, authorizations, multi-payer billing, workforce management, and franchise oversight all demand precision every day. CareSmartz360 unifies scheduling, payroll, compliance, reporting, and mobile operations into one secure, scalable platform - built for enterprise realities - so your agency can reduce risk, protect revenue, and scale confidently across locations.



## Drive Sustainable Growth

Strengthen performance, protect margins, and scale operations with systems built to support enterprise-level expansion.



## Enterprise Reporting

Access real-time operational and financial insights to guide data-driven decisions across every branch.



## Strengthen Compliance

Stay audit-ready across locations with built-in HIPAA, EVV, and compliance workflows embedded into daily operations.



## Increase Operational Efficiency

Equip staff and caregivers with streamlined tools that reduce manual work and improve care consistency.



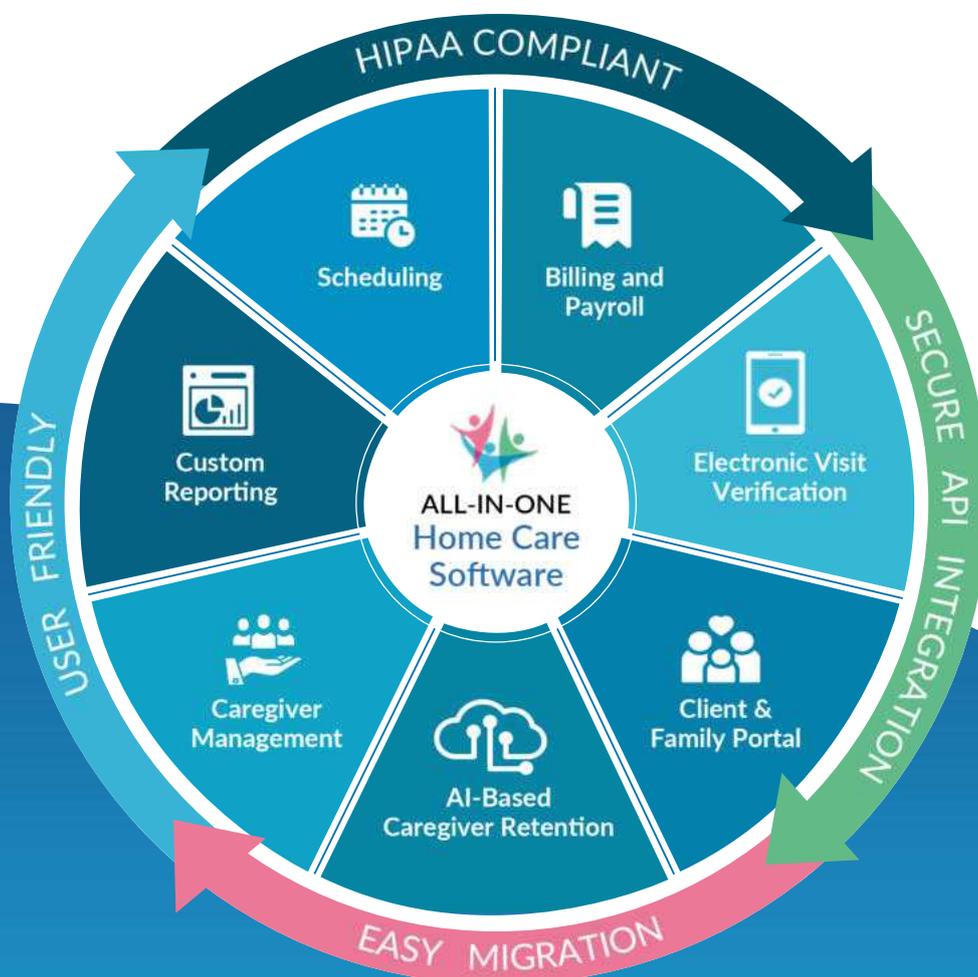
## Elevate Client Experience

Deliver greater transparency with secure access to care plans, visit updates, billing history, and real-time communication.



## All-In-One Platform

Manage scheduling, caregiver workforce, billing, payroll, time tracking, and reporting from one secure, scalable system.



# CareSmartz360: One suite, many possibilities

CareSmartz360 empowers thousands of home care organizations worldwide to manage every aspect of their business while allowing them to ensure business growth by transforming the way they provide care.

## Key Benefits:



### Advanced Technology & Automation

- AI-powered caregiver retention insights
- Custom reports and personalized dashboards
- Automated recurring schedules
- Automated invoicing, payments, and reimbursements



### Electronic Visit Verification

- Telephony and GPS-enabled mobile app
- Accurate claim validation and submissions
- Faster Medicaid reimbursements
- Reliable time tracking and point-of-care documentation



### Compliance, APIs, and Integrations

- HIPAA-compliant architecture
- Flexible APIs to support your data requirements
- Access to a trusted partner ecosystem
- Integration with external billing and financial systems



### Real-Time Communication

- Secure access to care plans and critical documents
- Instant updates and task notifications
- Connected agency app, caregiver app, and client & family portal
- Email, SMS, and in-app messaging for caregivers and clients



### Robust Mobile Apps

- Simplified caregiver management and communication
- Missed visit, no-show, and overtime alerts
- Quick access to client and caregiver information
- Organized workflows on the go



### Client Assessments and Care Plans

- Complete visibility into client conditions
- No-code, drag-and-drop form builder
- Outcome-based reporting and analytics
- Online and offline assessment capabilities

# Run your home care operations from the palm of your hand

Intuitive, powerful, and fully connected apps that keep scheduling, compliance, communication, and oversight moving – wherever your day takes you.

## CareSmartz360+ Caregiver App

GPS-enabled app to seamlessly manage caregiver visits

- ✓ Multilingual Support
- ✓ Electronic Visit Verification
- ✓ Easy Clock-In/Clock-Out
- ✓ Verify Visits at the Point of Care
- ✓ View Care Plans on the Go
- ✓ Shift Tasks & Shift Status
- ✓ Offline Mode & Alerts



## Mobile App for Agency Staff

Increase agency staff productivity and organize daily activities on-the-go.

- ✓ Electronic Visit Verification
- ✓ Easy Calendar View
- ✓ Real-time Communication
- ✓ Streamline Client Management
- ✓ Simplify Caregiver Management
- ✓ Easy Information Access
- ✓ Easy to Use

## Trusted by the leading care providers





CareSmartz360 gave us more of a compliant paperless process and consolidated all the functions for the clients and the caregivers! Another game changer for us is the agency app which help our staff organize operations on the go and communicate smoothly.



Juli Wall

Owner

Morning Glory Home Care

## #1 Home care management software to transform the way you provide care.



## WHY CareSmartz360?

- Fully open & free APIs for interoperability
- Quick & easy data migration
- World-class user interface
- Award-winning support; <2 min response time

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