



ABOUT THE CLIENT

Founded in 1991, Epic Games is a world-renowned leader in video game publishing and 3D engine development. Its flagship titles include the global sensation Fortnite, and its Unreal Engine powers cutting-edge 3D experiences across industries.

With a reach of over 250 million accounts, a network of 40+ international offices, and a diverse ecosystem of creators and consumers, Epic Games plays a pivotal role in shaping digital entertainment on a global scale.

SYNOPSIS

Global Security, Scalable Compliance

To support operational excellence and trust at scale, Epic Games partnered with RSI Security for PCI DSS advisory and compliance support services, helping the organization align its global environment with PCI requirements and establish a sustainable compliance program. The engagement included:

- Advisory support for architectural and control design considerations
- Coordination support for global PCI DSS readiness activities
- Improved visibility and governance to support ongoing PCI sustainability

“Prior to our partnership, we were ready for PCI compliance to be a daunting challenge. However, after working with RSI Security, everything about the process has been as efficient and painless as possible. We’ve turned a potential weakness into a strength overnight.”

Kevin Carpenter
Director of Information Security, Epic Games

THE CHALLENGE

PCI Compliance Across a Complex Global Ecosystem

Epic Games needed to prepare for PCI compliance and future-proof its security program across dozens of international offices. Key challenges included:

- Coordinating responsibilities across global time zones
- Adapting systems for PCI DSS compliance requirements
- Ensuring readiness for Report on Compliance (ROC) and Attestation of Compliance (AOC)
- Preparing for large-scale PCI DSS assessments across geographically distributed teams

CASE STUDY

EPIC GAMES

Empowering Global Entertainment Through PCI DSS Alignment

RSI Security supported Epic Games in aligning its global environment with PCI DSS requirements and building sustainable compliance processes.

“With RSI Security, the communication was always *on point*.”

THE SOLUTION

Architectural Guidance, Global Coordination, and Compliance Management

RSI Security provided expert-led consulting and project execution through a multi-pronged approach:

Architectural Changes: RSI Security provided advisory support to Epic on security architecture considerations and PCI DSS requirements to support internal design and implementation decisions.

Security Assessments: RSI Security coordinated PCI DSS readiness activities with Epic's international teams, helping streamline communication across time zones and regions.

Compliance Management: RSI helped design a sustainable compliance framework, including recurring meetings and schedules, realistic timelines, and a Total Compliance Tracking (TCT) portal to support cross-team governance.

“We needed an assessment but didn't know the extent of architectural changes that were required. We consulted with Peter and his team every step of the way to ensure compliance.”

Kevin Carpenter
Director of Information Security, Epic Games



Looking to strengthen your organization's security and compliance posture?

Contact RSI Security today to learn how we can help support your mission with tailored cybersecurity solutions.

GET IN TOUCH

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THE OUTCOME

Seamless PCI Compliance and Long-Term Governance

Working with RSI Security, Epic Games strengthened its PCI DSS compliance posture while establishing a foundation to support future audits and long-term sustainability. Key outcomes included:

Updated architecture and internal controls aligned with PCI DSS requirements

Improved coordination across globally distributed teams supporting PCI DSS

Clear governance structures and repeatable processes to support ongoing compliance

Increased internal visibility into compliance status and ownership across the organiza-

This engagement represented more than a point-in-time compliance initiative. Through advisory support and coordinated readiness efforts, Epic Games enhanced its ability to manage PCI DSS requirements across a complex global environment while establishing sustainable compliance governance for the future.

By partnering with RSI Security, Epic Games strengthened its internal processes, improved cross-functional collaboration, and built a scalable foundation to support ongoing PCI DSS validation activities as the organization continues to grow and evolve.

“Recurring meetings were professionally run, and the schedules and timelines were always met. I would recommend RSI Security to any company that needs comprehensive cybersecurity and has a complex operational ecosystem.”

Kevin Carpenter, Director of Information Security, Epic Games