

Get to know bluQube and Symmetry

bluQube is the accounting software solution proudly built by Symmetry Ltd since 1996.

We don't just do cloud accounting software. We do things differently to deliver real, tangible benefits to our customers. That's why some of the UK's leading businesses have chosen us as their partner.

What makes us different?

We don't use resellers

Unlike many software providers, we don't use resellers, meaning you'll only ever deal directly with us. So should you ever have an issue, you'll speak to the very people that build and manage your software.

Fixed cost implementations

Many other software providers offer cheap prices, only to recoup their costs with long, expensive implementations. We believe transparency is the key to starting our relationship off right. That's why we offer fixed cost implementations that get you up and running in just 4 weeks.

UK based support and development

Our support and development teams are all based right here in the UK, something that can't be said for many of our competitors. Meaning we're easy to reach, whether on the phone or face to face. You'll also be given a direct line to your own account manager, your dedicated point of contact should you have a question, or just fancy a chat.

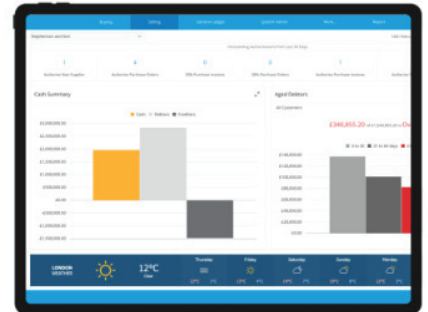
You can rely on us

Our software is ultra safe and secure, having began developing our cloud platform years before most other providers. These days we store your data in a UK based, military grade data centre named The Bunker.

Privately Owned

Because Symmetry is privately owned, it benefits from a specially selected decision-making unit, much smaller than the boards you'll find in a large corporate.

By having such a set up, bluQube has the ability to react to market trends with speed, consideration and integrity. There is always excitement to invest and innovate the product further as we explore new technology, new customer needs and market trends. There is a consistent focus on customer service and 'what's next' as opposed to keeping a board of directors and investors happy.



computing
Cloud
Excellence
Awards

WINNER
Best Cloud
Finance Solution

More than
300,000
accountancy items processed
in our cloud in each month

In the market place for over
29+
years

An Expert Team

Symmetry has a dedicated team of Qualified Accountants, Developers and highly skilled Consultants to help problem solve and drive your business forward - continuously enhancing the product.

Our Customers

We work with our customers as more of a partner than just a supplier, driving efficiency within the organisation and ensuring you're making the most out of the software. If you're happy, we're happy. It's simple relationship-based business.

It's no surprise that businesses of all shapes and sizes choose us as their partner and we're proud to work with a diverse range of sectors that includes commercial, non-profit, education and sporting federations.

Our consultants receive a

4.6/5

average customer feedback score

80%

of our customers have been with us over 10 years

Hospiscare

"bluQube have been very approachable, open and are always willing to find a solution to an issue."
- Hospiscare



"Your collaborative approach and eagerness to listen really is a huge positive and definitely sets you apart from other software companies we deal with."
- Clare Luscombe, Finance Director

South Devon College

"I would recommend upgrading to bluQube - no questions."
- South Devon College



"We already have confidence in the software to let it take on many of our crucial finance and reporting processes and make key decisions."
- James Cook, Finance Director

bloom™

"I knew we had made the right decision when at the end of the meeting, every member of my team walked out of the room with a smile on their face." - Bloom Hearing Specialists

Our Partners

Cutting edge technology is at the heart of what we do. Therefore we're very selective about who we partner with, choosing only the very best organisations that share our ethos.



Why we do things differently

Having spent 29 years building software, and with over 100 years IT industry experience on our Board, we've seen a thing or two.

The IT industry is notorious for hidden costs, confusing jargon and lack of transparency. The below 2 stories are just a few of the typical scenarios we've witnessed time and time again from many other suppliers.

That's why from day 1, we decided to do things differently.

The Complicated Customer

Looking to overhaul a number of business systems at once, Organisation Y looked to tackle them all in one go with an ERP suite. But after an implementation that was dragging on a year and counting, it became clear that the supplier was still building what had been promised to them.

Instead, Organisation Y were forced to abandon the project, this time opting for a series of best-of-breed systems that were built upon true interoperability and data sharing. What's more, it became clear that their complex business structure, with multiple sets of accounts, was too much for many out-of-the-box systems to handle.

What they needed was a supplier that was willing to work with them to build their requirements in to the product. And in a way that continued to be supported, rather than simply deliver a one-time bespoke piece of work. If that wasn't enough, thanks to the knock on of the failed ERP implementation, they needed the new system up and running ahead of year end - just 8 weeks away!

Thankfully, they chose bluQube. And we delivered a fully integrated system, for 8 sets of companies, all ahead of time in just 4 weeks.

The Relevance of Relationship

When Organisation Z began the implementation of their new HR software, they were filled with optimism about how much it would transform their business. Unfortunately it didn't take long for the bubble to burst.

The implementation simply dragged on and on, with a supplier that time and time again failed to deliver what they were promising. Their new supplier often arrived unprepared to meetings, constantly passing them off to different people and offering no single point of contact for escalating their problems.

Implementation plans continued to change last minute, all the while the bill grew and grew. With nothing fixed, Organisation Z could do little but keep paying and cross their fingers it would all be over soon.

Although wary of these bad experiences, a year on Organisation Z also opted to implement bluQube. In contrast, we offered them a fixed-cost implementation with transparent, pre-agreed project plans that they were able to hold us to. Resulting in bluQube being implemented ahead of the HR system and within budget. In the unlikely event unforeseen issues had cropped up, we would have been the ones to foot the bill.