

#### Next generation customer content

Four innovative applications that work beautifully together



# The original customer content solution, reimagined for today

Get a Ratings & Reviews platform that's robust enough for the most demanding online retailers. With features like customer profile integrations, advanced moderation, and powerful analytics, it's a true enterprise solution.



# Community O& A

#### The first and most innovative Q&A solution

TurnTo invented the "active outreach" model of Q&A, which lets shoppers help each other and ensures fast answers from the most relevant sources. Only TurnTo combines the wisdom of past customers, brand experts, and existing content.



#### Visual Reviews

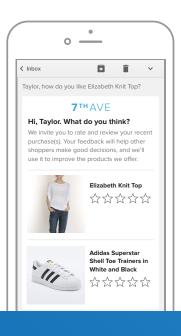
### The smart way to source customer images

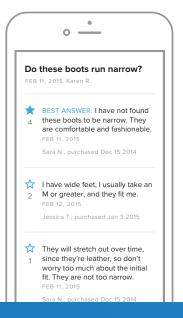
Solicit photos and videos with a visual-first review engine made for today's mobile customer.
From social media to pinboards to product pages, you can put user-generated visual content to work at every step of the customer journey.



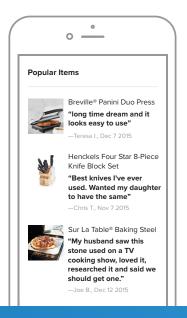
#### Immediate feedback gathered at the moment of purchase

No more waiting weeks for your first reviews to appear. Checkout Comments start working the instant a product goes on sale and deliver a high volume of short, overwhelmingly positive insights from customers about why they bought the item.









## More ways for your customers to help each other

Capture your customers' voice at more points in the ownership cycle in words, pictures and videos.

#### More ways to increase conversion and drive traffic

Deliver the right type of customer content to move the shopper forward at every point in the shopping journey.

### More content variety makes for better insights

Gain deeper understanding of what customers like or dislike, and what motivates them to buy.