

Expense Management Software Comparison

A Closer Look at Two Category-Leading Solutions



Certify

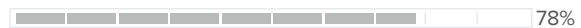
Concur

★★★★☆ (425 ratings)
4.7 out of 5 stars

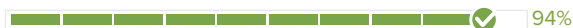
★★★★☆ (249 ratings)
3.9 out of 5 stars

Overall

Likely to Recommend



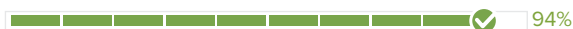
Ease of Use



Ease of Admin



Meets Requirements



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The data compiled for this vendor comparison includes results from G2 Crowd's expense management reviews. Badges are included from the Grid™ for Expense Management Summer 2016, Grid™ for Expense Management Winter 2017, and Expense Management Usability Report Fall 2016. All of these reports are based on G2 Crowd's verified reviews from independent users of each product.

Points of Comparison

Comparison data was pulled from the expense management category and includes:

- **Overall satisfaction** — Likelihood to recommend, ease of use, ease of admin, meets requirements, average contract length and review breakdown
- **Support** — User adoption, quality of support, platform: mobile support, platform: performance and reliability, ease of set up, and time to go-live
- **Expense reporting** — report creation, digital receipt capture, integrations, currency conversions, etc.
- **Travel booking** — including ease of booking, itinerary management, and trip notifications
- **AP invoice** — including invoice creation and electronic payments

About G2 Crowd

G2 Crowd, the world's leading business software review platform, leverages more than 115,000 user reviews to drive better purchasing decisions. Technology buyers, investors, and analysts use G2 Crowd to compare and select the best software based on peer reviews and synthesized social data.

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account to validate a G2 Crowd user's identity and employer as well as verify all reviews manually. Only the opinion of real users and data from public sources factor into our ratings.

Certify is one of the most awarded expense vendors as determined by independent user reviews:



User Satisfaction Ratings

The ratings below are based on user reviews collected by G2 Crowd as of November 15, 2016.



Certify

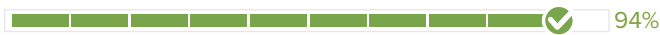
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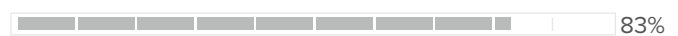
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Overall

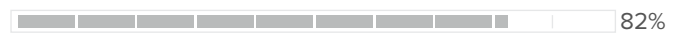
Likely to Recommend



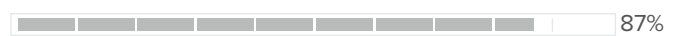
Ease of Use



Ease of Admin



Meets Requirements

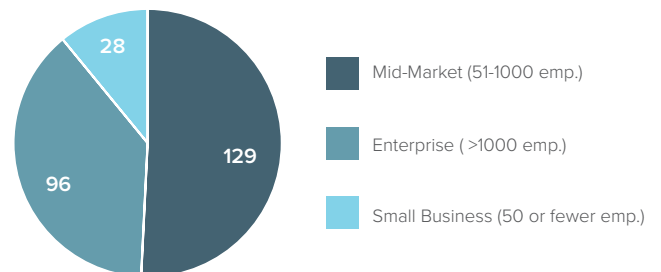
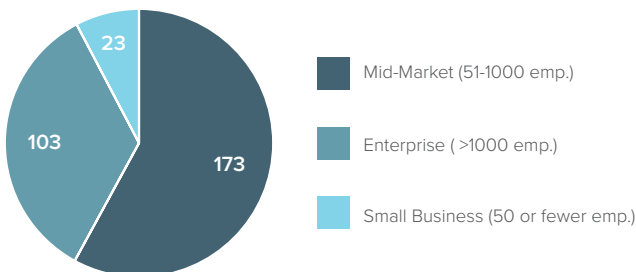


Average Contract Length

2 months

8 months

Review Breakdown



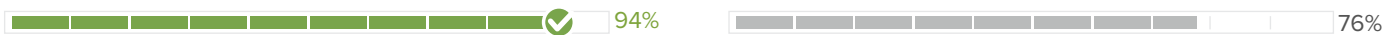
User Satisfaction Ratings (continued)

Support

Ease of Setup



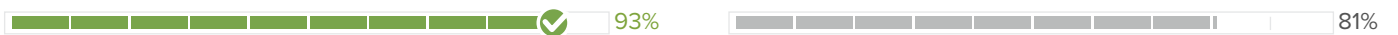
Quality of Support



Mobile User Support



Performance and Reliability



Average User Adoption



How long did it take you to go live?

1.2 months

2.6 months

Expense Reports

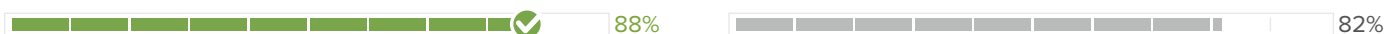
Ease of Creating Expense Reports



Bank / Credit Card Integration



Smart Categorization



Digital Receipt Management



Employee Reimbursement



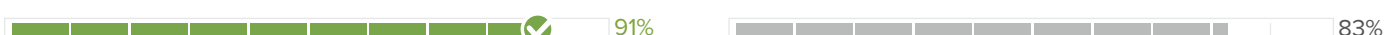
Currency Conversions



Standard Integrations



Workflow



(Expense Reports continue on next page)

User Satisfaction Ratings (continued)

Expense Reports

Automated Reminders



Policy Compliance Management



Receipt Capture



Mileage Tracking



Offline Capabilities



Travel

Ease of Booking



Itinerary Management



Trip Notifications



Invoice

Invoice Creation and Delivery



Electronic Payments

