

# Connect, Communicate, Collaborate

Jive's products and solutions help your employees, customers, and partners work better together. It's that simple. Worldwide, forward-looking companies are using Jive to align their people, connect to customers and partners, and advance innovations to always stay a step ahead of the competition.

# jive<sup>n</sup>

## **Social Intranets**

Give your people a voice with Jive-n, the social intranet solution that delivers a modern, mobile communication and collaboration hub. Your employees can easily work together—anywhere they happen to be—across multiple applications, departments and devices.

# **Employee Engagement**

If communications are lost in overloaded inboxes or going unread in ghost-town intranets...is your voice being heard? Jive-n for Employee Engagement lets you communicate with employees—anytime, anywhere, on any device—and measure results so you know important information, news and updates are being heard loud and clear, every single time.

# **Employee Support**

Leverage the powerful voices of your people with Jive-n for Employee Support, the solution that bypasses traditional support, reduces demand, improves user self-sufficiency and cuts costs by providing employees with easy-to-use self-help and peer-based assistance. Users can quickly get the answers they need, while freeing your support staff to focus on high-priority issues.

# jive<sup>x</sup>

# **Customer Support**

Take customer support to new heights with the out-of-the-box community solution that's remarkably easy and cost-effective to set up, deploy and maintain. Jive-x for Customer Support deflects support calls and slashes costs, while delighting customers with fast answers and great experiences.

# **Marketing Engagement**

Drive mindshare, loyalty and sales with great online communities that turn prospects into customers, and customers into advocates. Top companies worldwide are using Jive-x to build stronger relationships, genuine dialogue and long-term allegiance. Out of the box and out of the cloud–Jive-x communities are remarkably easy and costeffective to set up, deploy and manage.

### Partner Enablement

Turn your legacy partner portal into a thriving community that drives mindshare and revenue while cutting onboarding time and support costs. Whether you're selling, distributing or innovating, Jive-x communities provide all-in-one hubs for partner support, content, conversations, training and your entire ecosystem.

# What Our Customers Are Saying

#### **Reduce Overall Costs**

"We wanted a platform that would allow students to connect with each other, as well as faculty and staff. By allowing students to self-service on our Jive-x community, we were able to reduce our service costs and in-bound email by nearly 40%."



# Gain a Competitive Advantage

"Jive products are integrated into every facet of our business. We're in one of the most competitive businesses out there, and we cannot stay competitive and effective without Jive."

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# **Empower Your People**

"Jive products are really empowering us to do fundamentally new things and unlock latent business value."



# Deliver a Universal Experience

"With Jive you get the best of both worlds: the industry-leading collaboration platform, plus the ability to integrate all the other tools, products and services that you need. It's a single platform through which I can deliver a ubiquitous experience to make our employees more productive."



# Create a Real Community

"We have completely rebuilt our collaboration and knowledge suite using Jive-n. It's improved productivity and created stronger alignment. Thanks to Jive we created a village with 35,000 people."



# **Increase Efficiency**

"Almost overnight, by switching on Jive-n and allowing our employees to come in from whatever part of the world they're in, we've just seen a massive transformation and a number of efficiency improvements."



# Visit www.jivesoftware.com to learn more

