



**Deliver a smarter ITSM solution
that empowers staff and
delivers a more engaging end
user experience.**

ChangeGear 7 delivers the next generation ITSM platform for the modern digital workplace by combining proven service management performance with cutting-edge artificial intelligence that simplifies the IT experience and better engages end users.

Empower your staff with smart automations for faster and more improved decision-making.

A single platform solution for all of your ITSM needs.

Flexible licensing & delivery options available for cloud and on-premises.

ChangeGear[®]
CHANGE MANAGER

ChangeGear[®]
SERVICE DESK

ChangeGear[®]
SERVICE MANAGER

Contact Us for a Demo

 (813) 840 4027

 sales@sunviewsoftware.com

 www.sunviewsoftware.com



ChangeGear 7 delivers solutions for all of your ITSM needs.



Modern User Experience

Quickly navigate and access the information you need to be more productive, thanks to an ultra-responsive UI designed for maximum efficiency.



Codeless Configurations

Easily modify, customize, or create entire new forms, workflows or processes equipped with advanced automations, all without coding.



Smart Features

Power real-time intelligent features to assist IT staff and end users to drive faster resolutions and better customer satisfaction.



Advanced Workflow Automation

Work more efficiently with ChangeGear's fully configurable workflow automations for ticket routing, SLAs, business processes, notifications and more!



Better For End Users

Achieve more end user engagement by delivering support services that are easily accessible via chat, phone, web, mobile, AI-assisted Chatbot, and beyond.



Dynamic Mobile Experience

Get quick access to all of ChangeGear's critical processes and services from any device and from any location.



Easy Integrations

Quickly share data, collaborate and create automations with 3rd-party applications from companies like Salesforce and Microsoft with ChangeGear's RESTful API.



Cloud or On-Premises

Provide an integrated, single-platform solution with flexible delivery options for both cloud and on-premises to meet the needs of your business.



Smart Support Innovations

Leverage smart features to improve support services and increase customer satisfaction, such as a modern mobile experience and Chatbot AI functionality.

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