

Is Your eDiscovery Search Finding <u>ALL</u> of Your Critical Case Evidence?



Only Lexbe's industry-leading Search UberIndexSM for litigation document review makes sure you are capturing ALL of the information in your eDiscovery evidence searches.

"Lexbe incorporates all of the major features you need in a comprehensive search tool for eDiscovery. Lexbe has also kicked it up a notch with their new UberIndex. While most search tools will certainly index the metadata and visible contents of files, Lexbe's UberIndex goes a bit further and will OCR any images that contain text embedded into Microsoft Word documents or PowerPoint presentations so you can search that text too (which could be extremely important!). The UberIndex also contains the translation of any non-English characters found in the documents."

Brett Burney 2018 eDiscovery Buyers Guide

It's easy to assume that all search tools included in popular eDiscovery and litigation document management systems are about the same, but that could be a costly mistake. In reality, quality varies greatly across different eDiscovery solutions. Most document review tools in use today regularly exclude important electronically stored information (ESI) from their search indices and these missing search results can be vitally important. Missed information can result in the failure to code and exclude or redact case-critical privileged documents, client confidential information (for confidentiality or attorneys eyes only/AEO designation), and personal identifiable information (PII) designations.

Most importantly, however, if you don't find the key evidence in your case and the opposition does, you and your client can be at a tremendous disadvantage. The bottom line -- you may be missing critical evidence that can make or break your case!

The Shortcomings of Traditional eDiscovery Search Approaches

Most search tools in use today find only some responsive documents. That is because documents in modern litigation collections are complex and require multiple overlapping processing and search approaches to find all of the potential hits. Many software platforms in use today search using only the text that is created using a print-driver version of a document (TIFF or PDF), similar to what you would see if you print a document. This 'virtual printed' version of a document can be OCRed, but it commonly misses a surprising amount of common, real world data available in the original native document, including hidden or filtered cells and worksheets in Excel, speaker's notes in PowerPoint presentations, and revisions, notes, and comments in Word documents.

Other eDiscovery software solutions only index and search extracted native text. This common 'native extracted' approach alone misses OCRed text from TIFF, PDF and other imaged documents and embedded images in other documents that are common in modern document used in litigation. Search approaches should also address integrated search of file metadata, but many do not. Metadata (such as document title, date, sender, receiver, author) can yield information as much or more valuable than the text in the document. Modern cases often have ESI in multiple languages - often within single email strings! Most eDiscovery tools have no way of integrating translated versions into the search index. Finally, it's common for straggling documents to be added to a search review platform, but it's uncommon for search tools to automatically update the search index with new documents added.



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"Lexbe's UberIndex has been instrumental in helping us quickly get prepared for depositions and trial by finding the needles in the haystacks," said Jim Finneran, Compliance Officer at Blitz Telecom Consulting. "In all of our years using eDiscovery, Lexbe, by far, delivers the best indexing in support of litigation."

Jim Finneran Compliance Officer

Blitz Telecom

Instead there is a delay while the database administrator is contacted and manually updates or supplements the search index to include new ESI or worse, rebuilds the entire search index with an attendant period of reduced or unavailable search functionality. This leads to delays or worse, missed hits on searched documents.

The Lexbe Solution

The Lexbe UberIndex ensures critical document content such as hot documents, privileged communications, PII, and other critical evidence is not missed. With a single search query the UberIndex finds all available instances of keywords used to identify these documents across more versions of each document than any other search index in the legal industry.

Only Lexbe combines comprehensive native file text extraction, OCR text extraction, metadata extraction, foreign language translated characters and dynamic real-time updating into a single concatenated search index to deliver the fastest, most comprehensive eDiscovery search index in the industry. And only Lexbe's UberIndex captures important document text that traditional eDiscovery TIFF and PDF solutions miss, including document review comments, tracked revisions, presentation notes, hidden cells in spreadsheets and characters that fall outside of print selections, conforming to pick up what native extraction solutions miss.

How it Works

The Lexbe UberIndex works by joining and concatenating multiple complementary processed and extracted versions from every document into a single highly-accurate, comprehensive and easy-to-use litigation search index. The UberIndex includes 'native extracted text' so it picks up text from the original/native versions of documents, including revisions, comments, speaker's notes, hidden cells and sheets, etc., that are common and important in modern document collections.

Lexbe also 'virtual prints' and OCRs all documents so imaged documents and embedded images are searchable and included in the search index as well. Key document metadata is also included in the search index, including title, sender, receiver, date, time, etc.

In addition, the Lexbe UberIndex can add English language translation of foreign language documents. This includes documents auto-translated by the Lexbe Platform's integrated foreign language translation capabilities (using Google's industry-leading auto-translate of over 60 languages) and/or documents manually translated by expert human translators and added into the Lexbe Platform.



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This allows for a single, comprehensive cross-language search of documents regardless of the languages used to compose the original document.

Lastly, the Lexbe UberIndex is programmed to automatically auto-update the search index in real-time when new ESI is uploaded/ingested. No waiting for a manual update or index rebuild from a litigation database administrator.

One might expect a such a comprehensive search would be slow, but this is not the case as the Lexbe eDiscovery Platform relies on a distributed multi-server architecture that is the fastest in the legal industry. Complex searches on datasets of millions of documents return in seconds.

Benefits

The Lexbe UberIndex is a vast improvement on modern eDiscovery indexing and litigation evidence search providing the following key benefits:

- Finds ALL instances of important keywords and issues so nothing is missed
- Increases likelihood of finding all instances of hot/key, responsive, privileged, and confidential documents
- Enables a speedier and more accurate review
- Simplifies multilingual document review
- Improves predictive coding accuracy

Key Features

- Captures the largest possible searchable dataset in a single index
- Captures hidden cells inside Excel and other spreadsheets
- Captures speaker's notes in Powerpoint and other presentation applications
- Captures document metadata, including document file name, author, email sender, recipients, and email dates to improve searchability
- Captures and OCRs imaged documents and embedded images
- Enables cross-language search
- Automatically updates search index when new documents are added
- Fastest search performance in the industry
- Search terms highlighted for ease of quick review

Lexbe makes it simple for boutique firms involved in complex litigation to perform self-service eDiscovery, find critical evidence, and generate the highest quality production of ESI. And for those firms that need additional assistance, Lexbe-certified, on-demand eDiscovery Specialists are available to help with even the most complex eDiscovery processes.