Add Programmable Voice Capabilities to Your App, Website or Communication System

A New Era of Communication

While telephony services have been around for decades, cloud-based technologies are enabling completely new ways to communicate with customers.

With limited engineering resources, it's often difficult for businesses to keep pace with, let alone implement all of this technological change. Additionally, legacy network and call center management solutions come with high hardware and maintenance costs, and require much longer periods of time to set up voice communications around the world.

In a highly competitive marketplace, enterprises increasingly need to find solutions that help them differentiate themselves in the minds of customers with both lower product costs and higher levels of customer service.

A Single Reliable Solution

MessageBird's cloud communication platform is built to support modern operations. Our easy to use Voice API enables businesses to build scalable solutions that utilize advanced technology that takes a fraction of the typical setup time to integrate.

Once implemented, your in-app voice connections will be delivered via some of the most reliable carriers around the world, so you can count on our platform to always support you with drop-resistant and clear sounding calls.

To further optimize voice traffic, we utilize a global low latency architecture with an adaptive jitter buffer algorithm and least cost routing technology.

Use Cases

Programmable Voice makes it easy to dynamically communicate with your customers across the world

In-App Calling
Allow users to call you directly within your app rather than having to place a regular call.

Automated Forwarding
Forward incoming calls to your chosen destination through a local or toll-free number.

Broadcast Alerts
Send voice messages to your customers using our multi-lingual text-to-speech platform or your own pre-recorded message.

Anonymous Communications
Connect customers and employees without sharing identities or personal contact information through call masking.

Key Features

Per-Second Billing.
Unlike most of our minute-based competitors, we make sure you don't pay for a second longer than your actual calling time.

Auto Machine Detection.
Detect whether your call has reached an answering machine and either hang up or leave a message.

Text to Speech.
Generate a custom voice message using text to speech. Your message will automatically play once your call is answered.

SIP-Compatible Device Calling.
Use your number to place an internet call to any SIP URI, free of charge.

Audio Playback.
Upload a sound file of your own that will play when your number is called.

Call Recording.
Record conversations or allow callers to leave a message.

Integrate
MessageBird's Voice APIs into your business applications

Set up
your Numbers, call flows and any other features you want to utilize

Share
these new capabilities with people inside and outside of your organization

Connect
your employees and customers through these new and enhanced channels

Review
your call traffic using MessageBird's reporting capabilities

Analyze
your performance to improve future customer communications

Learn more about how MessageBird Voice can help you transform your business.