MemberSuite

OVERVIEW OF SERVICES AND SOLUTIONS

With MemberSuite, you get the last association software you'll ever need. *Guaranteed.*

At MemberSuite, we're exclusively focused on providing you the right Association Management Software backed by our No Surprises Guarantee.

Now you can be sure that your association will get exactly what's required to optimize staff efficiency as well as engage and serve membership. From a complete set of modules to a customizable platform, MemberSuite delivers the automation, efficiency, integration and personalization you require. Plus, our solution grows and adapts with your changing needs. That's why we don't promise MemberSuite is the last AMS you'll ever need, we guarantee it.

SaaS solution delvers maximum innovation
As the needs of your association change, we meet those demands with software innovations that allow you to keep pace with your member needs and administrative requirements. Our model allows us to give clients updates and upgrades at no charge.

Subscription model promotes a true partnership
We work proactively to make sure you see a maximum return on your investment with unlimited users and modules. Implementation is efficient and the risk is not there thanks in part to our No Surprises Guarantee.

Our professional services team prevents any implementation pains
From vast configuration capabilities for future-proofing to the largest configuration toolset in the industry, MemberSuite will meet the current and future needs of your business.

Open API allows for seamless integration
Extend and add functionality to your MemberSuite platform while eliminating data silos.

NO SURPRISES
G U A R A N T E E

Our No Surprises Guarantee means we commit 100% to ensuring customer satisfaction with everything we do. This way you will know what you're getting, why you're getting it, how to use it, how long it takes to implement, and have the peace of mind knowing that there's support when you need it. Guaranteed.

MemberSuite Fundamentals

CRM - Contact Information Integrated Across Modules

We make it easy to keep track of the people that allow your organization to shine by storing all the contact information for your members, donors, and prospects in one place. Your staff can view everything related to a person from a single screen.

Membership Management

You can track members, manage chapters, sections, and organizational layers, accept automatic payments and renewals from current members, and much more. MemberSuite also allows you to create custom membership statuses and track them in our system.

Automated Dues Billing

Our Billing Module allows for the mass billing of dues for membership. It's designed to be flexible, extensible and cutting edge. You can monitor the progress of a billing run in real time. You can also send an unlimited number of reminders for those that need to pay.

Events & Meetings

Plan the ultimate conference using this essential module. It includes a variety of features that let you customize how your events are conducted, including tracking registrations, managing event sponsorships, plus slotting speakers or sessions to your agenda.

Financials & Accounting Management

Using our AMS for invoicing allows data to feed into any accounting application. You can configure multiple invoice terms, determine the cost of goods sold (COGS) for inventory, plus generate sub ledger entries to import into your financial management software.

E-Marketing & Mass Communication

Content and campaigns are all centralized within our E-Marketing module. You can track email views and click-through rates to determine how a campaign is doing, which allows you to increase the effectiveness of your marketing, plus store data on members' responses to your activities.

Committee Management

If you have multiple committees or subcommittees, you can track committee activity across your organization. You can also see open leadership positions to be filled, track nominations, and link committees to organizational layers, chapters or sections.

Other advantages MemberSuite provides.

Awards and Competitions
- Track nominations and winners
- Assign applications to judges
- Manage judges and judging teams
- Setup then score competitions online

Accreditations
- Monitor site visits
- Track accreditation fees
- Support for team evaluations
- Manage accreditation reports

Advertising
- Bulk generate invoices
- Create multiple rate cards
- Manage insertion orders
- Give frequency discounts

Career Center
- Bulk generate invoices
- Create multiple rate cards
- Manage insertion orders
- Give frequency discounts

Certifications and CEU tracking
- Enable members to see CEU credits
- Allow self-reported credits
- Track certification components
- Link CEU credits to courses and sessions

Discussions
- Online community for members
- Create threads and forums
- Allow members to post
- See comments in real-time

Document Management
- View documents in the portal
- Sell digital documents
- Allow public docs and bulk upload
- Tie docs to groups, full text search

Fundraising
- Manage funds, pledges or in-kind gifts
- Track recognition types and honoria
- Allow online donations
- Automate email thank you letters

Inventory Management
- Track inventory in all warehouses
- Support multiple vendors
- Orders can be returned to inventory
- Allow pricing overrides & discounts

Legislative Affairs
- Track legislators at all levels
- Manage legislative districts
- Follow bills and important issues
- Align legislators with voting history

Online store and E-Commerce
- Create online shopping carts
- Charge taxes
- Allow cancellations & returns
- Integrated UPS shipping

Prospects
- Track potential new members
- Determine when you last connected
- Manage sales opportunities
- Visualize your prospect pipeline

Subscription Tracking
- Automatically include members
- Put subscribers on hold
- Allow auto-renewal
- Integrate with advertising

Volunteers
- Support multiple volunteer types
- Manage screening processes
- Online portal for volunteers
- Automate volunteer matching

Customer Testimonials

"MemberSuite's open API enables us to offer additional services & an exceptional customer experience."

– Shaun Holloway, Director of Information Technology
Acuho-i

"The configurability of MemberSuite just gives me the confidence that we can do almost anything."

– Brian Birch, Chief Operating Officer
SIMA - Snow & Ice Management Association

"MemberSuite provided us with the advanced insights we needed to elevate engagement and improve the member experience."

– Lakisha Barclay, Accounting Manager
Rubber Division - American Chemical Society

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MemberSuite is the premier software and services provider of association management solutions. MemberSuite harnesses the power of the cloud to deliver enterprise-class Association Management Software that enables modern organizations to accomplish every activity they need to serve their constituents. With dozens of modules, a fully-customizable platform and a dedicated professional services team, MemberSuite is changing the way modern associations do business.

To learn more, visit
MemberSuite.com