Epicor BisTrack

Product

Epicor® BisTrack™

Benefits

▶ Better customer service with fast POS

▶ Business intelligence for quicker, more informed business decisions

▶ Mobile apps for sales and customers on the go

▶ Document imaging for paperless environment

▶ EDI between suppliers and customers

▶ 24 x 365 Web access to catalog and account information

What is BisTrack?

Epicor BisTrack is a complete solution that offers all the functionality needed to process simple to complex transactions for LBM dealers and distributors. The functional areas of BisTrack support counter sales and point of sale, quote and order management, inventory control, purchasing, CRM, manufacturing, delivery dispatch, finance, and credit control.

The technology components of BisTrack allow data to not only be stored but to be acted upon in a variety of ways with a variety of tools. These technology components are tightly integrated into all functional areas of BisTrack and include interactive role based business intelligence, tools for Internet access for trading partners and employees, EDI between suppliers and customers, mobile applications with hand held devices and smartphones, and document imaging with related documents and scanning, allowing for paperless processing.

As you come to find out "What is BisTrack?" you'll find a product built on a powerful platform with a fresh approach, new ideas and new components that will become an essential part of your business, today and for years to come.

Why BisTrack?

As a building material dealer or distributor you face major challenges in the current environment. You must buy and sell products in an intensely competitive industry while operating on razor thin margins. You are forced to operate with fewer people doing more work. It is imperative to be your customers best supplier, operate lean and efficiently, and uncover new opportunities for your business.

Information technology can be the key to help you prosper in these challenging times. The BisTrack system was conceived, designed and developed to marry best-practices business process with best-of-breed technologies.

BisTrack gives you the tools to be proactive, opportunistic, efficient and responsive. Quite simply, BisTrack enables you to:

Become your customers best supplier

With BisTrack, you have all the tools you need to offer the "one call" service your customers expect, and be able to deliver on time, in full. You can easily offer 24x365 web access to catalog and account information, decision-ready remote sales staff, and accommodate specials and exceptions…without creating billing errors. You can be easy to do business with, and become your customers' preferred supplier.

EPICOR.

Operate lean and efficiently

BisTrack does double duty handling fast point-of-sale as well as complex orders linked to work orders and purchase orders. Define the business process you need, schedule for maximum efficiency, and monitor exceptions for proactive communication. In short, work better, faster and smarter making the right decisions at the right time with fewer people.

Uncover new opportunities

BisTrack will help you find many opportunities for cost containment and incremental sales and margin. Role based dashboards maintain focus on top priorities. Quick data manipulation help answer the Why, How Many, and What Ifs for insight and improvement.

Backed by an industry leader

More than just a software package, BisTrack gives you access to Epicor's dedicated team and an amazing user community ready to share profit-making ideas. Our commitment to LBM business knowledge, product excellence, and customer involvement makes BisTrack a truly invaluable business optimization tool.

R&D commitment to future enhancement and longevity

Epicor continues to increase its investment in BisTrack to assure you a feature-rich, ever evolving robust system that takes full advantage of technology now and in the future. We provide major functionality releases as well as technology updates to take advantage of the newest devices and available technologies. Recent additions include the ability for employees, customers and suppliers to access BisTrack with Web browsers as well as smartphones and tablets (Apple® iOS®, Google Android™, and Microsoft® Windows® Mobile®).

Value adding professional services

Epicor Software Corporation has an outstanding team of proven business analysts, project management, implementation, accounting, and support professionals, who bring valuable LBM experience to each implementation and training session.

SecureHosting for peace of mind

Our SecureHosting team has years of experience supporting businesses large and small in a Microsoft environment. We know your system is critical to your business, and we take our responsibility to keep your system running at all times very seriously.

Market leadership to encapsulate best practices

Epicor has been an industry leader providing software solutions to the lumber and building material industry for several decades. We foster user community involvement to harness our customer's knowledge and encapsulate the industry's best practices and brightest ideas in our software solutions. You benefit from the best minds in the industry. Our goal with BisTrack is to provide the tools and services that drive real results for our customers.

About Epicor

Epicor Software Corporation drives business growth. We provide flexible, industry-specific software that is designed around the needs of our manufacturing, distribution, retail, and service industry customers. More than 40 years of experience with our customers' unique business processes and operational requirements is built into every solution—in the cloud, hosted, or on premises. With a deep understanding of your industry, Epicor solutions spur growth while managing complexity. The result is powerful solutions that free your resources so you can grow your business. For more information, connect with Epicor or visit www.epicor.com.

EPICOR.

Contact us for more information on Epicor Products and Services
+1.888.463.4700   LBM@epicor.com   www.epicor.com