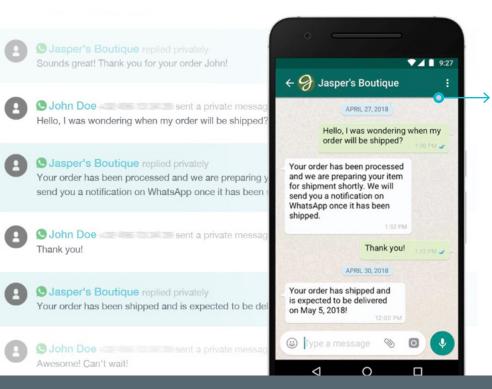


INFOSHEET

Enhance Your Customer Service with WhatsApp Messaging

Clarabridge CX Social empowers brands to communicate directly with customers, quickly respond to issues and enhance the overall customer experience via WhatsApp messaging.

APPLY NOW



With a CX Social-WhatsApp Business Account, brands can now:

- · Meet customers where they are
- Instantly resolve issues and answer questions
- Send notifications such as order delivery updates or flight boarding passes
- Offer the best digital customer service via CX Social

Apply for early access to the CX Social-WhatsApp Business Solution today: **cxsocial.clarabridge.com/whatsapp**



INFOSHEET

World-Class Digital Customer Service with CX Social

CX Social is the leading solution that allows brands to listen, connect, engage and help their customers via digital and social channels to provide the best customer experience possible.

Listen.

Ingest data from digital sources such as Facebook, Twitter, Instagram, SMS, Email, WeChat, Forums, Blogs and more.

Analyze.

Analyze conversations using Clarabridge's best-in-class text analytics engine.



Engage.

Use a single solution to read every incoming message, access conversation history and integrate communications seamlessly.

Respond.

Immediately solve customer issues. answer inquiries and provide updates from any channel that your customers prefer.

help your business offer a better digital customer experience.

GET MY DEMO













