



Enterprise Service Overview

MFAQ - CLOUD FAX SOLUTION

The mFax cloud fax solution is a carrier-grade offering aimed at solving reliability issues with IP-based faxing. We have developed an advanced cloud architecture that delivers industry leading fax success rates along with a robust set of features and built-in security measures.

Our solution can be deployed and scaled in a matter of days vs. weeks or months. Add unlimited users and unlimited fax numbers and easily integrate reliable faxing with other applications.

DEPLOYMENT METHODS



EMAIL GATEWAY

Our email gateway allows users to send and receive faxes directly from their email. All email clients are supported. Inbound emails are authenticated against a user list and an SPF record check is performed. For additional security, TLS encryption is supported between mail servers.



WEB PORTAL

mFax offers a secure, mobile friendly, cross-browser compatible web interface to access the system. Users can send faxes, access fax history, and modify account settings. We also have an advanced administrative area that offers a robust feature set for account administrators.



API

Easily integrate faxing into other applications by utilizing our RESTful web service API. Send faxes, add/remove users, assign fax numbers, and pull reports via a simple, developer-friendly API.



FAXBRIDGE

Cut costs and consolidate faxing with our ultra reliable VoIP fax adapter. Our plug and play HTTPS adapters allow you to easily integrate physical fax devices with the mFax cloud fax solution.

HOW WE ARE DIFFERENT



TECHNOLOGY

We utilize a unique state-of-the-art cloud and telephony infrastructure that separates us from other hosted providers. Our years of combined industry experience along with our testing methodology, allows us to find areas to improve reliability and predictability in fax protocol. The result? Our solution outperforms other IP-based fax solutions in several measurable benchmarks including speed of transmission, document conversion, document rendering, and overall fax success rate.



SECURITY & COMPLIANCE

Security is the backbone of everything we do. Our solution is built as a secure method to deliver confidential and/or mission critical documents. We use military-grade encryption and operational practices to protect the confidentiality of each and every document both in transit and at rest. To find out more about what we do to address security please visit <https://www.moove.io/security>



SUPPORT

What really sets us apart from the competition is how we treat our customers. We know there's nothing worse than having an important question or issue come up just to have your support needs routed to a foreign call center. All of our support team are based in the United States. We strive to provide you with a truly amazing user experience both with our product and when dealing with our support team.

Heard Enough?

Get started today.



3773 Howard Hughes Pkwy
South Tower - Suite 500
Las Vegas NV 89169
(858) 299-5295
sales@documo.com

documo.com

