



Security & Compliance Overview

MFAQ - CLOUD FAX SOLUTION

In today's ever-evolving technology environment, it's more crucial than ever to protect sensitive data from interception. Documo takes data security seriously. We have built our solution to meet or exceed various industry regulatory standards including HIPAA, PCI DSS, SOX, and others. Keeping our network and your data secure is vital. Documo was built with some of the most advanced security technology available today including:

- Encrypted document exchange
- Secure Socket Layer (SSL) protocol
- Geo-redundant server deployment
- Monitored by intrusion detection systems
- Advanced perimeter defense protection by multiple firewalls

ADDITIONAL SAFEGUARDS FOR CLIENT DATA



DATA CENTER SECURITY

- All web servers, application servers, and databases are housed in state of the art SSAE16 Type II secured facilities with redundant hardware, power, and INTERNET connectivity
- Access is granted only to select personnel who have undergone background checks and compliance training
- Biometric scanning is required for controlled data center access.
- 24/7/365 on-site security



SYSTEM SECURITY

- Dedicated state of the art firewall and intrusion detection systems
- Data protection with managed backup solutions
- Distributed DDoS mitigation

SAFEGUARDS CONTINUED



APPLICATION SECURITY

- 256-bit SSL encryption, 2048-bit private keys, and AES multi-layered encryption for all documents and data both at rest and in transit
- Account access can be restricted to specific IP addresses
- Intelligent encryption with access controls to ensure data is only decrypted for authorized requests
- Automated session time-outs
- Two-factor authentication available



OPERATION SECURITY

- Daily internet security and vulnerability tests
- Documented information security and privacy procedures training for all employees
- Systems access logged and tracked for auditing purposes
- Proactive application and system vulnerability testing

Additional Security Information Available

<https://www.documo.com/security>

Heard Enough?

Get started today.



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