

SUPPORTED

JIRA SERVICE DESK

SERVER

App pricing FAQs

How does server app pricing work?

Server products and apps are hosted on your servers. Licenses are perpetual and the purchase price include 12 months of maintenance (support and version updates).

How do I determine my server pricing?

Apps are billed based on the number of users in your host product. For Jira Server 7.0 or later, the app tier should match the maximum tier of the licensed Jira products on your instance.

Do you offer academic, community, or open-source licenses?

For server apps, purchase and renewal is half-price if you have an academic license for your Atlassian host product. Server apps are always free for community and open-source licenses.

Can I extend my free trial?

For server apps, you can extend your app trial up to 5 times - in other words, for up to six months. Extend your trial by generating a new evaluation license key from Atlassian Marketplace.

Need more info? View the app pricing on [Atlassian Marketplace](#)

Pricing table

User tier	Price
10 Users	\$10
25 Users	\$300
50 Users	\$550
100 Users	\$1,000
250 Users	\$2,000
500 Users	\$5,000
2,000 Users	\$7,500
10,000 Users	\$10,000
Unlimited Users	\$12,000