

Redcort Software Inc. www.redcort.com

voice: 559.434.8544 fax: 559.434.8577

Compa	any/Organization		
Addres	ss/Department		
7 ladi oc	об разричноги.		
City, St	tate Zip Code		
.	_		
Telepho	one Fax		
Contac	ct Name Email		
Qty.	Item	Price	Total
	Virtual TimeClock Basic	\$99	
	Virtual TimeClock Pro	\$195	
	Virtual TimeClock Network		
	Server + 1 Computer	\$295	
	Server + 2 Computers	\$365	
	Server + 3 Computers	\$435	
	Server + 5 Computers 5th Free!	\$495	
	Server + 6 Computers	\$535	
	Server + 7 Computers	\$575	
	Server + 8 Computers	\$615	
	Server + 9 Computers	\$655	
	Server + 10 Computers	\$690	
	Server + 15 Computers	\$790	
	Server + 20 Computers	\$890	
	Server + 25 Computers	\$990	
	Server + 30 Computers	\$1,090	
	Server + 50 Computers	\$1,390	
	Server + 75 Computers	\$1,790	
	Server + Unlimited Computers Single Location Site License	\$2,290	
	Software Maintenance & Support	See Page 2	
	To	tal Order	
		_	
Payme	ent Method O VISA O MasterCard O AMEX O Discover O Check O	Purchase Order	· #
Card N	lumber	Expiration Date	/
		1	· ·
Name	on Card	Security Code	
Billing /	Address		
0'			
Signati	ure		

Redcort Software Inc. www.redcort.com

voice: 559.434.8544 fax: 559.434.8577

Software Maintenance & Support

Overview

Redcort Software provides 30 days priority technical support with all new and upgrade license purchases. Software Maintenance & Support is an *optional program* for our Pro and Network software users that is designed to ensure the long term, economical operation of your software.

Enrollment Benefits

- All software releases (typically 2-4 per year)
- Unlimited phone & email technical support
- Monthly 'Tips & Tricks Newsletter'
- Updates as needed to maintain OS compatibility
- Data recovery following hardware/system failures

Service Standards

Redcort Software's technical support hours are Monday through Friday from 08:00 to 17:00 Pacific (excluding holidays). We work hard to keep phone based hold time at a minimum. Email based support response is normally within two business hours. Unusual or advanced support needs are normally resolved in one to two business days.

Enrollment Pricing

We want all users to have the very best experience learning and using our software. This is especially important in the first year so enrollment is discounted 20-60% when purchased with your time clock software.

You may enroll within 30 days after purchase at the regular rate:

Qty.	Virtual TimeClock Edition	Purchase	Regular
1	Pro Edition	\$49	\$75
1	Server & up to 9 Computers	\$75	\$125
1	Server & 10 to 24 Computers	\$125	\$165
1	Server & 25 to 49 Computers	\$125	\$195
1	Server & 50 or more Computers	\$125	\$295
1	Site License	\$195	\$395

Expired or Non Enrollment

Users who decline enrollment or renewal may purchase technical support and software upgrades any time. Current pricing is:

- 30% off software upgrades
- \$49 for each support or training incident