

Meet Nextiva.

Everything you need to truly unify your business communication. Nextiva products make it easy to turn prospects into customers and customers into fans. And they're all backed by our award-winning, in-house support team.

Our Business Suites make communication simple.





Everything You Need

Business Communication Suite

Includes Customer Relationship Suite

Phone Service with Sales & Service CRM, Team Collaboration, Business Analytics, Surveys, Email Marketing, and Live Chat Software



Customer Relationship Suite

Includes: Sales & Service CRM, Business Analytics, Surveys, Email Marketing, Live Chat



Team Collaboration Suite (coming soon)

Includes: Team Collaboration



HD Voice, Video, & Conferencing

Business Phone Service

Get our award-winning phone service of the future.



Take Your Business Anywhere

Nextiva App

Replace your desk phone with your existing mobile device.



Build Customer Relationships

Nextiva CRM

Start building deeper and longlasting customer relationships.



Know What They're Feeling

Customer Surveys

Get direct feedback from the people using your business.



Save the Day

Live Chat Software

Solve customer issues in real time, right when they need you most.



Get Deep Insights for Growth

Nextiva Analytics

Reveal valuable hidden insights about your business operations.



Business Communication Suites







Compare our most popular features

Includes everything in the Customer Relationship Suite

Communication Basic

✓ Included with All Plans

- · 24/7 service and tech support
- · No contracts required
- · 99.999% uptime reliability

∨ Communicate

- · Unlimited calling
- · Unlimited Internet faxing
- · Voicemail with email delivery
- · Free local phone number
- · Free toll free number
- · Keep your existing number
- · Advanced call management
- · Auto attendant
- · Call logs
- · Multi-site support
- · Call pop

> Manage Prospects

- > Service Customers
- → Analyze Your Business
- · Customer Experience Score
- · Customer Sentiment
- · Standard Reports

Communication Pro

✓ Included with All Plans

- · 24/7 service and tech support
- · No contracts required
- · 99.999% uptime reliability

✓ Communicate

- · Unlimited calling
- · Unlimited Internet faxing
- · Voicemail with email delivery
- · Free local phone number
- · Free toll free number
- · Keep your existing number
- · Advanced call management
- · Auto attendant
- · Call logs
- · Multi-site support
- · Call pop
- · Nextiva mobile app (iPhone, iPad, Android)
- · Nextiva desktop app · Instant messaging & presence
- · Team messaging & presence
- · Unlimited conference calls
- · Unlimited web conferencing
- · Unlimited SMS messages
- · Professionally recorded greeting (1)

> Manage Prospects

- > Service Customers
- ✓ Analyze Your Business
- · Customer Experience Score
- · Customer Sentiment
- · Standard Reports · Custom Reports
- > Survey Customers

Communication Enterprise

✓ Included with All Plans

- · 24/7 service and tech support
- · No contracts required
- · 99.999% uptime reliability

Communicate

- · Unlimited calling
- · Unlimited Internet faxing
- · Voicemail with email delivery
- · Free local phone number
- · Free toll free number
- · Keep your existing number
- · Advanced call management · Auto attendant
- · Call logs
- · Multi-site support
- · Call pop
- · Nextiva mobile app (iPhone, iPad, Android)
- · Nextiva desktop app
- · Instant messaging & presence
- \cdot Team messaging & presence · Unlimited conference calls
- · Unlimited web conferencing
- · Unlimited SMS messages
- · Professionally recorded greeting (3)
- · Call recording
- · Voicemail with text delivery
- · Voice analytics

> Manage Prospects

> Service Customers

- ✓ Analyze Your Business
- · Customer Experience Score
- · Customer Sentiment
- · Standard Reports · Custom Reports
- · Custom Dashboards
- **>** Survey Customers
- ➤ Chat Live on Your Website





