

Support Options

We have flexible support plans for any size organization.
We can also create a custom option to fit your specific requirements.

Premium

**7 Days a Week,
9am - 5pm MT**

< 8 hour response time

Email support only

Monthly or annual billing

\$250 a month

Up to 10,000 MAU

Each add'l 10,000 MAU
add \$125 a month

Enterprise

**24x7x365
(including holidays)**

< 2 hour response time

Email and phone support

Monthly or annual billing

\$500 a month

Up to 10,000 MAU

Each add'l 10,000 MAU
add \$250 a month

Community

365 Days a Year

FREE

The FusionAuth Community
and all of our resources
are always available to help
troubleshoot any issues you
may encounter.



Documentation
[FusionAuth.io/docs/](https://fusionauth.io/docs/)



Report Bugs
[Github.com/FusionAuth/](https://github.com/FusionAuth/)



Ask Questions
[Stackoverflow.com/questions/tagged/fusionauth](https://stackoverflow.com/questions/tagged/fusionauth)



Help from Friends
Ask to join our Slack Channel

Hosting Options

Let us host and manage FusionAuth for you in your own private cloud. Our customized hosting environments are configured to efficiently provide the service you need without unnecessary overhead. Contact us to build a hosting solution that fits your needs.



Basic

Server

Single server using fault tolerant disks

Location

US, Canada, EU, Asia, South America, Australia

Backups

N/A

SLA

N/A

Starting at
\$100 a month
+\$50 for non-US

Community Support included



Premium

Server

Single server using fault tolerant disks and a managed database

Location

US, Canada, EU, Asia, South America, Australia

Backups

2 Backups Included

SLA

N/A

Starting at
\$250 a month
+\$100 for non-US

Community Support included



Enterprise

Server

Multiple servers using fault tolerant disks, a load balancer, and a managed database

Location

US, Canada, EU, Asia, South America, Australia

Backups

2 Backups Included

SLA

Standard 99.9%

Starting at
\$500 a month
+\$250 for non-US

Community Support included

System monitoring is included with hosting and can be tailored to meet your requirements. Additional support, migration, integration, or customization services are also available.