



Let's get the competitive edge over your competitors!

Affordable Business Process Outsourcing Solutions Through Offshore Outsourcing and Technology Adaptation



We work directly with you to ensure your business processes, tools and systems are BPO ready. Your dedicated team members will be supported to ensure they can be effective contributors from day one.

ONSHORE
Leadership & Management
Process A Process B





Dutytaker approach

You can choose the level of transition support depending on your requirements, capability, and bandwidth. We manage your outsourcing risk by starting small, clearly defining the scope, proving the concept, building confidence, and then extending. At each stage, there are reviews and checkpoints to ensure there are no disruptions to your operations.



Industry

AI

- Tagging and Categorization
- Internet Mapping
- Annotation
- Image Selection & Detection
- Data Assortment

E-Commerce

- Product Tagging & Categorisation
- Order Management
- Stock Control
- Product Uploading
- Stock Control

Fintech

- Financial Statement Transcription
- KYC
- Invoice Digitisation
- Legacy Documentation

Social media

- Dating website moderation
- Video moderation
- Social media moderation
- Text moderation
- Image moderation

Customer Experience

- 24/7 IT Service Desk Support
- Executive Virtual Assistant (EVA)
- Live Chat Specialist
- Inbound Phone Support Representative
- Outbound Phone Support Representative
- Customer Service

Food Tech

- Menu Creation
- Sales Operation
- Customer Support
- Order Management
- Sales Operations

Cost Saving

Typically salaries in Bangladesh are 20%-30% of those in Australia, Europe and the US representing a saving of around 70-80% in direct salary costs for a comparable skill set.

Account and Administration

	USD	GBP
• Finance Managers	\$1500 - \$2625	£1250 - £2200
• Financial Accountant	\$1050 - \$1500	£840 - £1250
• Accounts Receivable	\$900 - \$1125	£750 - £950
• Accounts Payable	\$750 - \$1050	£600 - £850
• Purchasing Officer	\$675 - \$900	£550 - £750
• Order processing	\$600 - \$825	£500 - £700
• Assistant	\$450 - \$950	£400 - £650

AI and IT Development

• Senior Programmer	\$1000 - \$1400	£950 - £1250
• Mid Level Programmer	\$950 - \$1300	£850 - £1100
• Junior Programmer	\$850 - \$1100	£750 - £1000
• IT Support Desk	\$700 - \$1000	£600 - £850

Marketing, Sales and Support

• Marketing Support	\$550 - \$840	£500 - £750
• Sales Support	\$600 - \$850	£700 - £1000
• Graphic Designer	\$850 - \$1100	£550 - £1200
• Web Developer	\$800 - \$1200	£740 - £950
• Content Manager	\$850 - \$1200	£750 - £1000

How We Work

After an initial honeymoon period, many offshore operations "hit the wall", as reality sets in and design flaws in processes and systems are uncovered. We manage that risk by starting small, clearly defining scope, proving the concept, building confidence and then extending.

Our Model



Recruit the right people

In consultation with you, Dutytaker will assist you to recruit and engage suitably qualified staff that will be a natural extension of your team.



Provide first grade offices

Your team will work out of our first grade offices in Bangladesh, working your chosen business hours.



Manage time & attendance

We will provide time & attendance monitoring, and work floor supervision, and will report on the performance of your team.



Ensure compliance & providing for staff

All local employee taxes are managed by us and your team will be provided the necessary health and life insurance under our group policy.

Manage individual and team performance



We will work with you to manage the performance of your team, ensuring they are engaged. This includes performance reporting, incentive structures, engagement initiatives and disciplinary measures when necessary

Provision of technology



We will provide all software and equipment including networking, servers and telecommunications. Additional systems can be provided as required

Manage payroll & benefits



We will manage all payroll and benefits, including employee and employer benefits. These costs will be completely transparent to you.

Why Bangladesh



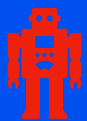
39th fastest growing economy in the world



The BPO industry contributes approximately 12% of the country's GDP growth



Projected employment figures estimated to be 2.5 million by 2021



Low labor and operating costs



2nd in Knowledge Process Outsourcing (KPO)



Flexible Policy

Ready to take your Company further?

We approach our work with great passion. We invite you to take a look at our case studies.



Company growth with strategy



VISIT TODAY

Dutytaker.com