Team	Professional	Growth	Custom
Smaller volumes	Considerable volumes	High volumes	Substantial volumes
Standard solution	**Automation required**	**Dedicated Service**	**Custom requirements**
€600	**€1,800**	**€3,600**	Get in touch
/month	/month	/month	+44 20 36088345

INCLUDES	**INCLUDES**	**INCLUDES**	**INCLUDES**
1,000 conversations / month	**3,000** conversations / month	**7,000** conversations / month	**+8,000** conversations / month
1 live virtual agent	**3** live virtual agents	**5** live virtual agents	**Unlimited** live virtual agents
3 users	**10** users	**15** users	**Unlimited** users

FEATURES	**FEATURES**	**FEATURES**	**FEATURES**
• Machine learning engine	• Machine learning engine	• Machine learning engine	• Machine learning engine
• Versioning	• Versioning	• Versioning	• Versioning
• Customisable widget	• Customisable widget	• Customisable widget	• Customisable widget
• Email handover	• Email handover	• Email handover	• Email handover
• Website & mobile app integration	• Website & mobile app integration	• Website & mobile app integration	• Website & mobile app integration
• Facebook Messenger integration	• Facebook Messenger integration	• Facebook Messenger integration	• Facebook Messenger integration
	+ Salesforce integration	+ Salesforce & other CRM integrations	+ Salesforce & other CRM integrations
	+ Routines	+ Routines	+ Routines
	+ Role management	+ Role management	+ Role management
			+ Support for internal help desk cases

SERVICES	**SERVICES**	**SERVICES**	**SERVICES**
+ Email support	+ Phone & Chat Support	+ Dedicated Customer Success Manager	+ Dedicated Customer Success Manager
	+ Bi-annual user testing	+ Bronze SLA	+ Silver/Gold SLAs
		+ Quarterly user testing	+ API Pen Tests
			+ Ad hoc user testing