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eVetPractice® package options

	Foundations Suited for small practices or startups looking for an entry level solution	**Standard** — MOST POPULAR — Recommended for most practices	**Premium** Ideal for larger practices and corporate accounts†
PRICING			
Starts as low as *(per clinic, 3 year subscription, billed monthly, USD)*	$250 per month ($150 for mobile practices)	$375 per month	$525 per month
COVETRUS PLATFORM			
Client Communications	Additional $200 per month	Included + 5% discount	Included + 5% discount
Prescription Management	No account credits	3% fulfillment rate discount & $200 monthly credit*	3% fulfillment rate discount & $200 monthly credit*
Payment Processing	$15 monthly credit**	$30 monthly credit**	$50 monthly credit**
Inventory Management	Included	Included	Included
Lab Systems Integrations	Included	Included	Included
Covetrus Connect	Included	Included	Included
TOP FEATURES			
	All of our basic features, plus: • Practice whiteboard module • Live chat • Boarding module • Pet owner portal • Automated reminders	**Everything in Foundations, plus:** • Telemedicine • Wellness plans • Referral system • Anesthetic monitoring • Additional training	**Everything in Standard, plus:** • Advanced reporting • Enterprise dashboard • Multi-site functionality • Premium 1:1 training opportunities

† We offer discounted rates for multi-site clinics, contact us to learn more.
*3% off the normal 26% prescription fulfillment rate, and $200 back each month if the practice hits $5,000 of monthly purchases.
** Monthly credit included in price. If integrated credit card processing is not used then credit will be removed.
Prices listed above include all available options. Customizations may impact pricing. Final price will be detailed on invoice.

All packages include full access to the Covetrus® Platform

Client Communications   Prescription Management   Payment Processing   Inventory Management   Lab Systems Integrations   Covetrus Connect

Compare packages and top features

	Foundations	Standard	Premium
Covetrus Platform	●	●	●
Lab Systems Integrations	●	●	●
Pet Owner Portal	●	●	●
CareCredit (coming June 2020)	●	●	●
Quick Invoicing	●	●	●
Boarding Module	●	●	●
Practice Whiteboard Module	●	●	●
Wellness Plans		●	●
Referral System		●	●
Anesthetic Monitoring		●	●
Telemedicine		●	●
Multi-site Functionality			●
Enterprise Dashboard			●
Client Communications	Basic	Advanced (incl. unlimited SMS)	Advanced (incl. unlimited SMS)
Reporting	Basic	Advanced	Advanced
On-going Training	16 hours/quarter of webinar based training	Additional 4 hrs/qtr of webinar based training on premium content	Full 20 hrs/qtr of basic and premium training + 1 hr/month of 1:1 training
Support	Chat	Chat + Phone	Chat + Phone

IMPLEMENTATION

	Foundations		Standard		Premium	
	1 year subscription contract	3 year subscription contract	1 year subscription contract	3 year subscription contract	1 year subscription contract	3 year subscription contract
Onboarding (one time fee)	Essentials $500	Free	Premium $2500	Free	Premium $2500	Free
Data Migration (one time fee)	$2400	Free	$2400	Free	$2400	Free
Client Communications Setup (one time fee)	$199	Free	$199	Free	$199	Free

Interested? Contact us:

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eVetPractice® Foundations Package

**Package pricing starts as low as $250 per clinic, per month
or $150 per mobile practice, per month**

The eVetPractice Foundations Package is designed for smaller, one- to two-doctor clinics looking to go paperless or making the move to a mobile platform. Get just the right mix of features and integrations to keep your practice running at its best in one simple, affordable and easy-to-implement solution.

PRACTICE MANAGEMENT FUNCTIONALITY

Powerful all-in-one solution. If you're looking to grow, improve teamwork and do more with your valuable time and resources, the Foundations Package includes the following to help you run your practice, your way:

- Covetrus Platform
- Pet Owner Portal
- Quick Invoicing
- Lab Systems Integrations
- Practice whiteboard module
- Boarding module
- CareCredit *(coming June 2019)*

PRESCRIPTION MANAGEMENT

- Reduce double entry and save time for a complete medical record
- Improve medical compliance through ordering and tracking of all prescriptions
- Enhance productivity by using streamlined processes

INVENTORY MANAGEMENT

- Included with Foundations Package
- Connect directly through Covetrus North America for all your inventory needs
- Manage inventory to ensure you have the stock on hand that you need
- Streamline processes with automated reordering

PAYMENT PROCESSING

- Includes a $15 monthly credit
- Save staff time with easy set up, exam room checkout and end-of-day reconciliation
- Ensure secure transactions for all major credit cards with EMV and PCI-DSS compliant security standards
- Provide faster transactions with your high-speed internet connection (no second phone line needed)
- Increase revenue with automatic payments and accurate forecasting
- Leverage competitive rates, no activation or minimum fees

eVetPractice Foundations Package

CLIENT COMMUNICATIONS

- Included for an additional $200/monthly
- Stay connected to pet owners with unlimited text messaging and email
- Streamline processes with automated appointment and pet service reminders
- Increase pet care compliance through marketing campaigns via postcard, email, text, and voicemail

REPORTS

Save staff time with the entire suite of reports that supports eVetPractice Foundations Package functionality including:

Reports Overview
- Accounts receivable
- Appointment report
- Billable Items report
- Client report
- End of shift
- Inventory report
- Patients reminders
- Patient report
- Prescription report
- Sales report
- Usage report
- Vaccination report
- Veterinary services delivered
- Time Clock report

On Hand Reports
- On hand alerts
- On hand change reports
- On hand expired

Controlled Substances
- Disposition
- Combined
- Inventory

ONBOARDING

Changing software can be challenging, but a Covetrus Onboarding Specialist can mentor your practice to a successful go-live date and ensure your implementation process goes smoothly. We'll provide:

- 1 hour of billable items
- 1 hour of workflow customization
- 1 hour of employee training

ON-GOING TRAINING

Whether it's onboarding new employees, or improving the efficiency of existing staff, our training team will ensure your staff is using best practices across your clinic. The eVetPractice Foundations Package includes:

- 16 hours per quarter of webinar based training
- Chat support

eVetPractice® Standard Package

Package pricing starts as low as $375 per clinic, per month

For busy, modern veterinary teams that need more advanced technology and services, the eVetPractice Standard Package offers a comprehensive, scalable solution that's ready to grow when you are. Access the integrated Covetrus platform with special discounts to help you make the most of your opportunity.

PRACTICE MANAGEMENT FUNCTIONALITY

Powerful all-in-one solution. If you're looking to grow, improve teamwork and do more with your valuable time and resources, the Standard Package includes the following to help you run your practice, your way:

- Covetrus Platform
- Practice Whiteboard Module
- Referral System
- Lab Systems Integrations
- Quick Invoicing
- Wellness Plans
- Anesthetic Monitoring
- Pet Owner Portal
- Boarding Module
- CareCredit *(coming June 2019)*

PRESCRIPTION MANAGEMENT

- Improve your bottom-line profit with a 3% fulfillment rate discount* & $200 monthly credit when the practice hits $5,000 of monthly purchases.
- Reduce double entry and save time for a complete medical record
- Improve medical compliance through ordering and tracking of all prescriptions
- Enhance productivity by using streamlined processes

INVENTORY MANAGEMENT

- Included with Standard Package
- Connect directly through Covetrus North America for all your inventory needs
- Manage inventory to ensure you have the stock on hand that you need
- Streamline processes with automated reordering

PAYMENT PROCESSING

- Includes a $30 monthly credit
- Save staff time with easy set up, exam room checkout and end-of-day reconciliation
- Ensure secure transactions for all major credit cards with EMV and PCI-DSS compliant security standards
- Provide faster transactions with your high-speed internet connection (no second phone line needed)
- Increase revenue with automatic payments and accurate forecasting
- Leverage competitive rates, no activation or minimum fees

*Standard package discounted fulfillment rate is 23%

eVetPractice Standard Package

CLIENT COMMUNICATIONS

- Leverage Rapport plus a 5% discount, both included in your Standard Package
- Stay connected to pet owners with unlimited text messaging and email
- Streamline processes with automated appointment and pet service reminders
- Increase pet care compliance through marketing campaigns via postcard, email, text, and voicemail

REPORTS

Save staff time with the entire suite of reports that supports eVetPractice Package functionality including:

Reports Overview
- Accounts receivable
- Appointment report
- Billable Items report
- Client report
- End of shift
- Inventory report
- Patients reminders
- Patient report
- Prescription report
- Sales report
- Usage report
- Vaccination report
- Veterinary services delivered
- Time Clock report

On Hand Reports
- On hand alerts
- On hand change reports
- On hand expired

Controlled Substances
- Disposition
- Combined
- Inventory

Improve operations with additional dashboard reports available to support eVetPractice Standard functionality including:

- Client Referral report
- Practice Trending report
- Referral system
- Wellness plan report

ONBOARDING

Changing software can be challenging, but a Covetrus Onboarding Specialist can mentor your practice to a successful go-live date and ensure your implementation process goes smoothly. We'll provide:

- 6 hours of virtual training
- 2 hours of site customization

ON-GOING TRAINING

Whether it's training new employees, or improving the efficiency of existing staff, our team will ensure your staff is using best practices across your clinic. The eVetPractice Standard Package includes:

- 16 hours per quarter of webinar based training
- 4 hours per quarter of webinar based training on premium content
- Chat and phone support

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eVetPractice® Premium Package

Package pricing starts as low as $525 per clinic, per month

Multilocation and corporate hospitals choose the eVetPractice Premium Package for convenience, simplicity and peace of mind that comes from working with a dedicated, reliable partner. One provider for all your practice technology, service and inventory needs, plus special discounts and volume pricing.

PRACTICE MANAGEMENT FUNCTIONALITY

Powerful all-in-one solution. If you're looking to grow, improve teamwork and do more with your valuable time and resources, the Premium Package includes the following to help you run your practice, your way:

- Covetrus Platform
- Practice Whiteboard Module
- Anesthetic Monitoring
- Pet Owner Portal

- Lab Systems Integrations
- Quick Invoicing
- Wellness Plans
- Multi-site Functionality

- Boarding Module
- Referral System
- Enterprise Dashboard
- CareCredit (coming June 2019)

PRESCRIPTION MANAGEMENT

- Improve your bottom-line profit with a 3% fulfillment rate discount* & $200 monthly credit when the practice hits $5,000 of monthly purchases.
- Reduce double entry and save time for a complete medical record
- Improve medical compliance through ordering and tracking of all prescriptions
- Enhance productivity by using streamlined processes

INVENTORY MANAGEMENT

- Included with Premium Package
- Connect directly through Covetrus North America for all your inventory needs
- Manage inventory to ensure you have the stock on hand that you need
- Streamline processes with automated reordering
- Easily distribute a common set of billables when starting up or acquiring new practices
- Change your price for several locations for the same item at one time or add a new product to all locations at one time

PAYMENT PROCESSING

- Includes a $50 monthly credit
- Save staff time with easy set up, exam room checkout and end-of-day reconciliation
- Ensure secure transactions for all major credit cards with EMV and PCI-DSS compliant security standards
- Provide faster transactions with your high-speed internet connection (no second phone line needed)
- Increase revenue with automatic payments and accurate forecasting
- Leverage competitive rates, no activation or minimum fees

*Standard package discounted fulfillment rate is 23%

eVetPractice Premium Package

CLIENT COMMUNICATIONS

- Leverage Rapport plus a 5% discount, both included in your Premium Package
- Stay connected to pet owners with unlimited text messaging and email
- Streamline processes with automated appointment and pet service reminders
- Increase pet care compliance through marketing campaigns via postcard, email, text, and voicemail

REPORTS

Save staff time with the entire suite of reports that supports eVetPractice Package functionality including:

Reports Overview

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- Time Clock report

On Hand Reports

- On hand alerts
- On hand change reports
- On hand expired

Controlled Substances

- Disposition
- Combined
- Inventory

Improve operations with additional dashboard reports available to support eVetPractice Premium functionality including:

- Client Referral report
- Practice Trending report
- Referral system
- Wellness plan report

ONBOARDING

Changing software can be challenging, but a Covetrus Onboarding Specialist can mentor your practice to a successful go-live date and ensure your implementation process goes smoothly. We'll provide:

- 10 hours of virtual training
- 4 hours of site customization
- 6 hours of virtual go-live assistance

ON-GOING TRAINING

Whether it's training new employees, or improving the efficiency of existing staff, our team will ensure your staff is using best practices across your clinic. The eVetPractice Premium Package includes:

- 16 hours per quarter of webinar based training
- 4 hours per quarter of webinar based training on premium content
- 1 hour per month of 1:1 training on any topic of your choosing
- Enterprise dashboard training
- Chat and phone support